

Aspen Valley Hospital

After-Hours Medical Care



Medical services are provided, and charges are applied to your account.



After initial medical evaluation, information about you and your insurance is gathered by the registration clerk.



A **preliminary** bill is provided at discharge. A portion of your bill is collected at this time.



In most instances, insurance claims are filed on your behalf.



The **After-Hours Medical Care** clinic is an outpatient department of Aspen Valley Hospital (AVH), and your bill is processed as an outpatient department of the hospital, **not as a clinic**. A chart review enables us to **finalize** your bill and ensure its accuracy. Upon completion, a **summary** bill is mailed to you. If you are insured, you will note that the amount due at this time is zero.



Statement is mailed to you showing what your insurance paid and the balance due.



PAYMENT NOW DUE

The billing process is now complete! For questions, or to explore payment options, contact the financial services office (see back).

Need Help?

If you have questions do not hesitate to contact the billing office at 970.544.7377 or billing@aspenhospital.org

en español
970.544.1543
or
billing@aspenhospital.org



ASPEN VALLEY
HOSPITAL

0401 Castle Creek Road, Aspen, CO 81611



Aspen Valley Hospital Financial Counselors

Our financial counselors are committed to providing you with prompt, accurate, and courteous service. We understand that hospital bills can be confusing. If you have questions, please don't hesitate to contact us.



Debby Essex
Patient Financial Services
970.544.7690
DEssex@aspenhospital.org



Cristi Tolle
Admissions Counselor
970.544.1412
CTolle@aspenhospital.org



Lourdes Coombs
Para nuestros pacientes
que hablan español
970.544.1543
LCoombs@aspenhospital.org

Depending on the care and services you received, you may receive more than one bill for your clinic care that will be processed as an outpatient department of the hospital.

- The **Aspen Valley Hospital After Hours Medical Care bill** will include:
Technical services, professional physician services, medications, supplies administered, etc.
- You will **receive a separate bill** for:
Radiology interpretation

Online Payment:

Online payment can be accomplished at www.avhaspen.org/pay. You will need your account number which begins with an H.



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