After initial medical evaluation, information about you and your insurance is gathered by the registration clerk.

Medical services are provided, and charges are applied to your account.

A preliminary bill is provided at discharge. A portion of your bill is collected at this time.

In most instances, insurance claims are filed on your behalf.

The After-Hours Medical Care clinic is an outpatient department of Aspen Valley Hospital (AVH), and your bill is processed as an outpatient department of the hospital, not as a clinic. A chart review enables us to finalize your bill and ensure its accuracy. Upon completion, a summary bill is mailed to you. If you are insured, you will note that the amount due at this time is zero.

Statement is mailed to you showing what your insurance paid and the balance due.

PAYMENT NOW DUE
The billing process is now complete! For questions, or to explore payment options, contact the financial services office (see back).

Need Help?
If you have questions do not hesitate to contact the billing office at 970.544.7377 or billing@aspenhospital.org.

en espanol 970.544.1543 or billing@aspenhospital.org.
Aspen Valley Hospital Financial Counselors

Our financial counselors are committed to providing you with prompt, accurate, and courteous service. We understand that hospital bills can be confusing. If you have questions, please don’t hesitate to contact us.

Debby Essex
Patient Financial Services
970.544.7690
DEssex@aspenhospital.org

Cristi Tolle
Admissions Counselor
970.544.1412
CTolle@aspenhospital.org

Lourdes Coombs
Para nuestros pacientes que hablan español
970.544.1543
LCoombs@aspenhospital.org

Depending on the care and services you received, you may receive more than one bill for your clinic care that will be processed as an outpatient department of the hospital.

- The Aspen Valley Hospital After Hours Medical Care bill will include:
  Technical services, professional physician services, medications, supplies administered, etc.

- You will receive a separate bill for:
  Radiology interpretation

Online Payment:
Online payment can be accomplished at www.avhaspen.org/pay. You will need your account number which begins with an H.

Source: Aspen Valley Hospital, Aspen, Colo. Used with permission.