Healthcare Financial Management Association’s (HFMA) Peer Review designation spotlights healthcare products and services that objectively earn top ratings during a thorough evaluation process. Part of the evaluation process prior to designation is surveying the product’s current clients and prospects on a variety of topics that measure quality and effectiveness. Results are as follows:

### Would Recommend
I would recommend this service to my colleagues.

- Strongly Agree: 69%
- Agree: 19%
- Indifferent: 8%
- Disagree: 4%
- Strongly Disagree: 0%
- NA: 0%

**Mean Score = 4.54**

### Meets Expectations
The service met expectations.

- Strongly Agree: 65%
- Agree: 25%
- Indifferent: 10%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**Mean Score = 4.55**

### Satisfies Industry Need
The service satisfies a need in the healthcare industry.

- Strongly Agree: 77%
- Agree: 23%
- Indifferent: 0%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**Mean Score = 4.77**

### Exceeds Expectations
The service exceeded expectations.

- Strongly Agree: 50%
- Agree: 30%
- Indifferent: 10%
- Disagree: 10%
- Strongly Disagree: 0%
- NA: 0%

**Mean Score = 4.20**

### Easy to Use
The service is easy to use.

- Strongly Agree: 68%
- Agree: 32%
- Indifferent: 0%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**Mean Score = 4.68**

### Value
The service represents good value for the cost.

- Strongly Agree: 60%
- Agree: 36%
- Indifferent: 4%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**Mean Score = 4.56**

To learn more about HFMA’s Peer Review program, visit hfma.org/peerreview