HFMA 2020 CRCR Recertification Program

Thank you for taking this step in maintaining your Certified Revenue Cycle Representative (CRCR) credential! The subject of the recertification assessment is Revenue Integrity. Below is a list of the topics addressed in the online program:

- The Importance of a Gap Analysis
- An Example of a Revenue Integrity Area of Work
- The Charge Description Master (CDM)
- CDM Optimization
- Late Charges
- Charge Reconciliation
- Coding: ICD-10 and CPT-4
- Accurate Claims
- Timely Billing
- Other Revenue Integrity Opportunities
- Strategic Pricing
- Zero Balance Reviews
- Claim Denials
- Measurement of Denials
- Regulatory Issues Included in Revenue Integrity Programs
- Inpatient vs. Observation Admission Status
- Inpatient Part B Only Billing
- Two Midnight Rule
- Medicare DRG Three-Day Payment Window-Outpatient Services
- Outpatient Non-Diagnostic Services
- Violation of the DRG Window
- Medicare Secondary Payer Rules
- Fee for Services Medicare
- Staffing the Revenue Integrity Team
- Other Revenue Integrity Projects

It is estimated that the typical learner will need 1 hour to review the online program.

Assessment Notes

The assessment consists of 50 multiple choice questions chosen randomly, based on the study material.

The assessment is timed: 90 minutes.

The HFMA Board of Examiners’ Policy stipulates that a candidate must wait at least 30 days before re-taking the exam if they fail. This is standard testing practice and allows you time to further prepare for the examination. You must score at least 70 percent on the final exam to pass. You must successfully complete the CRCR Recertification Assessment by May 31, 2020.