



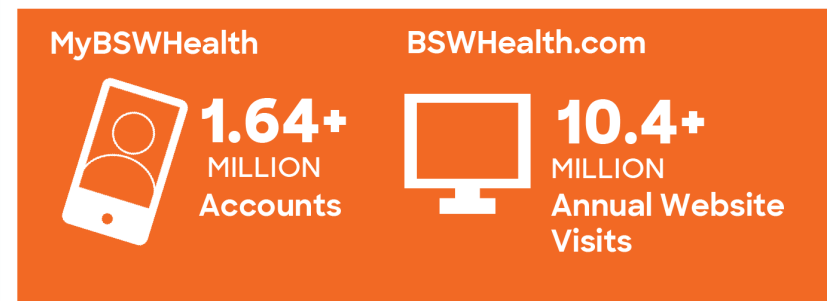
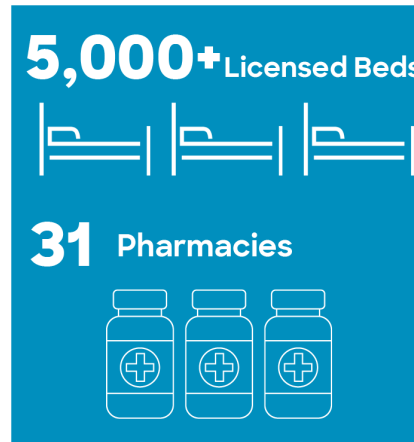
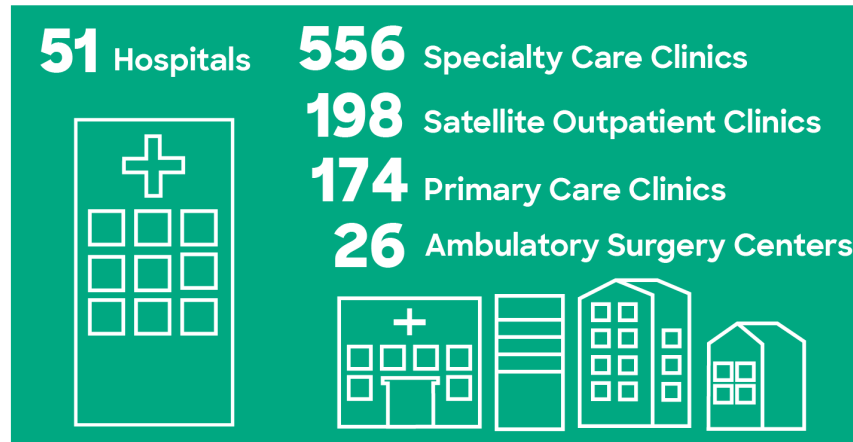
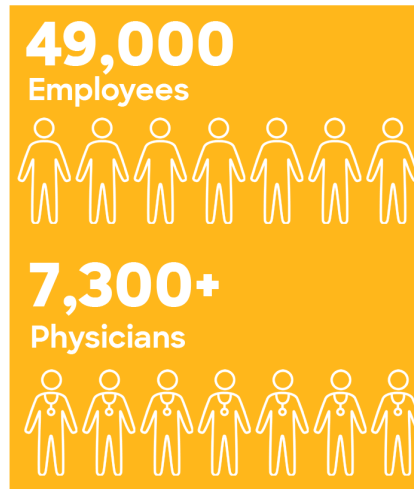
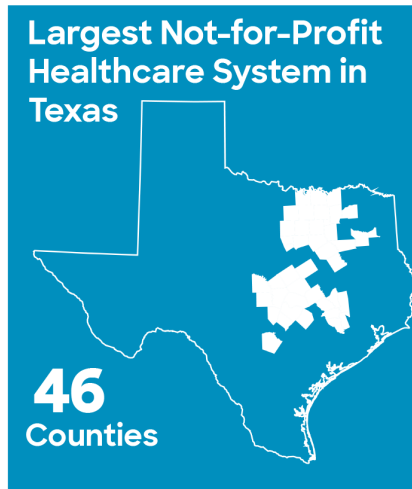
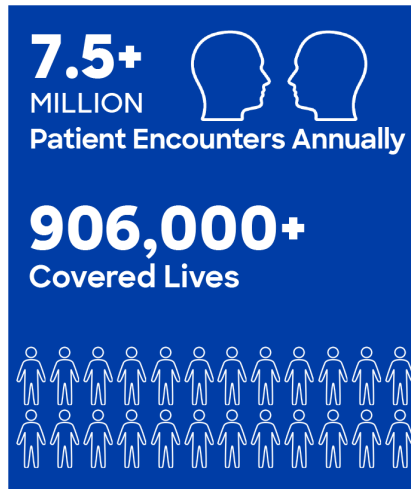
Leadership of a Healthcare System During a Pandemic

Alex Arroliga, MD
Chief Medical Officer
Baylor Scott & White Health

Janice Walker, DHA, MBA-HCM, BSN, RN, NEA-BC
Chief Nursing Executive
Baylor Scott & White Health

Changing Healthcare For The Better™

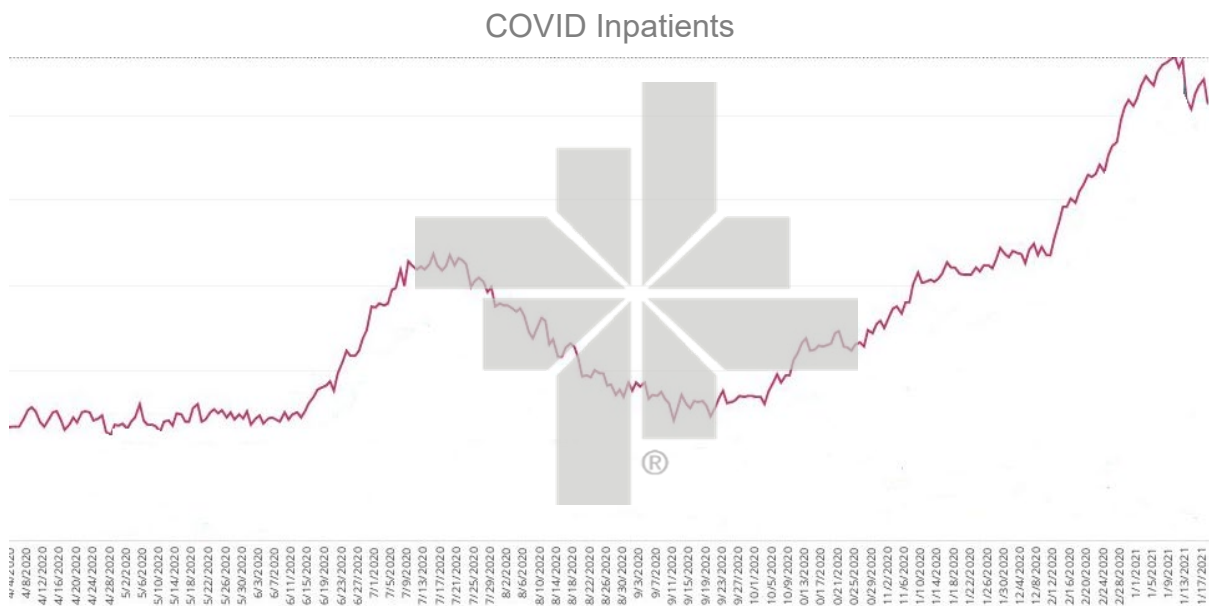
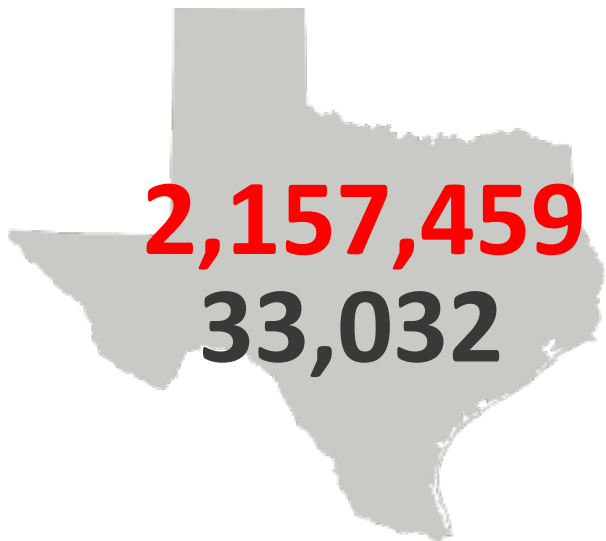
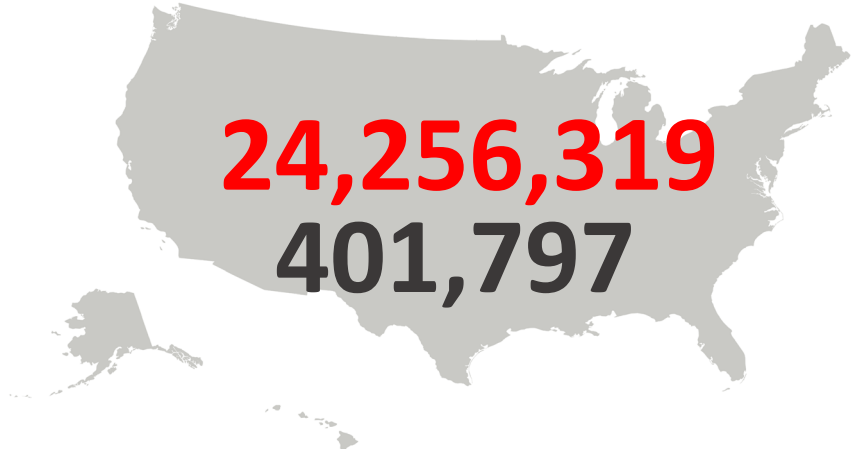
Baylor Scott & White Health



Information for hospitals, specialty care clinics, primary care clinics, MyBSWHealth and BSWHealth.com is as of 1/1/2021. All other information is as of 6/30/2020 except community benefit, which is 6/30/2019.



Current Landscape



Inpatient Positive & PUI

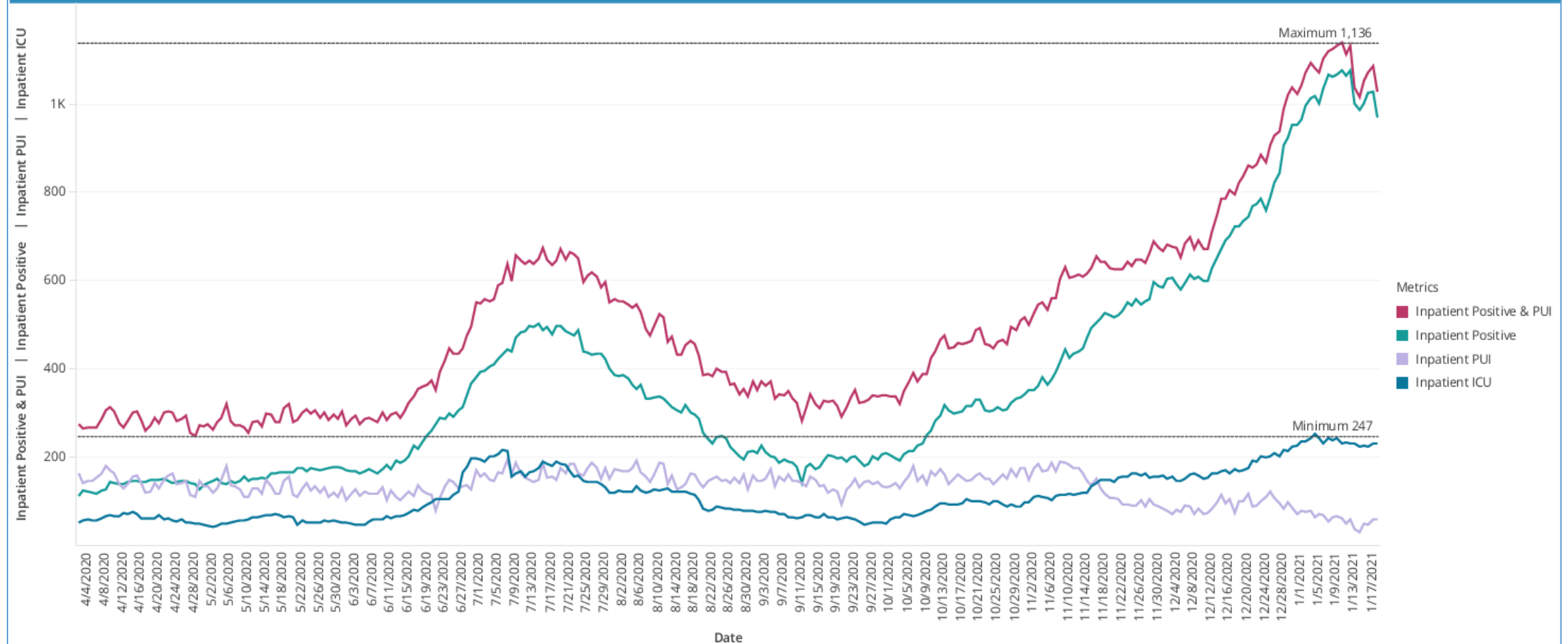
1,084

Previous Week: 1,136

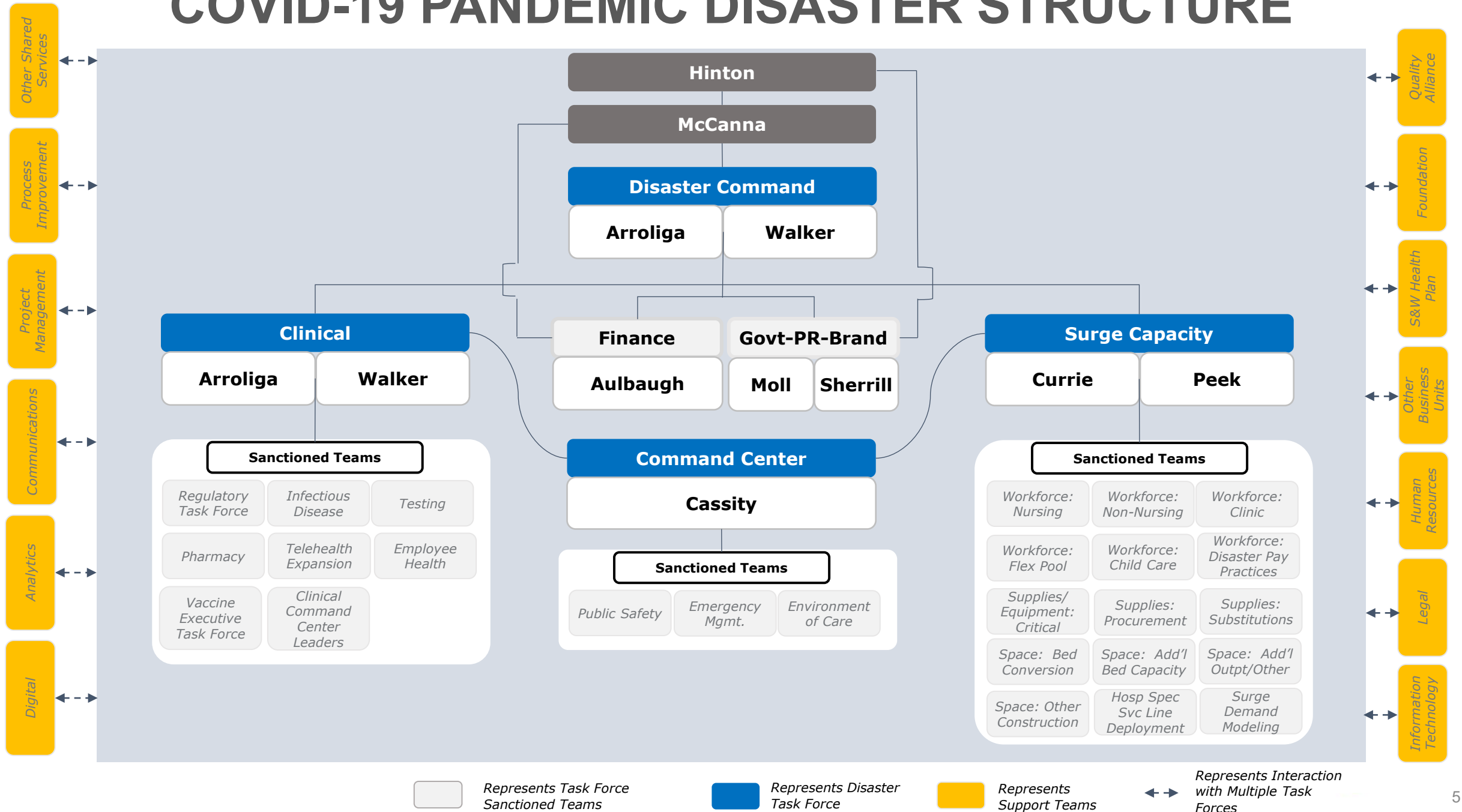
- 4.6%

COVID Hospitalizations

BSWH COVID-19 Hospitalizations

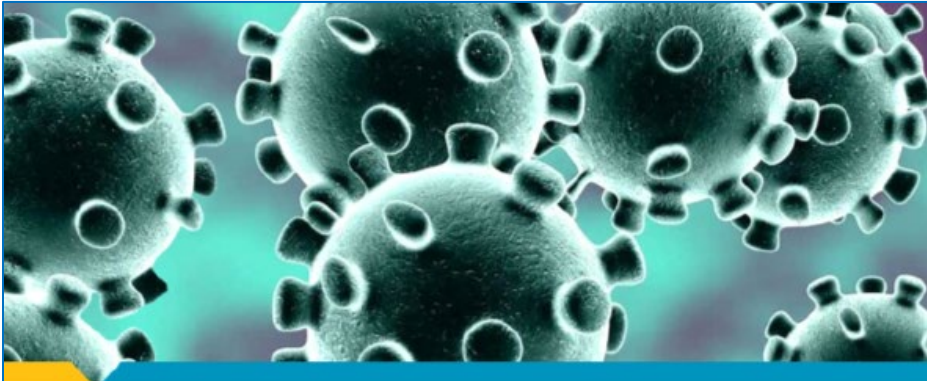


COVID-19 PANDEMIC DISASTER STRUCTURE



Committees & Teams

- 24/7 Command Center Team
- Surge Capacity Task Force
- Employee Health Command Center
- Exemption to Work Committee
- Return to Work Committee
- Regulatory Interpretation Task Force
- Personal Protective Equipment Team
- Surgery Guidance Team
- Surge Analytics
- Vaccine Executive Task Force




**24/7 Coronavirus
Command Center**
214-818-8669

When to call:

- You need assistance prior to performing a secondary screening or have a patient with a positive secondary screening
- You have questions about respirator training and testing, ordering personal protective equipment (PPE)
- You (or an employee) have returned from China since Jan. 31 or have been in contact with someone who has returned from China since this date
- You have questions or concerns related to the 2019 novel coronavirus



 **Baylor Scott & White**
HEALTH



Communication & Education

- Weekly Leadership COVID-19 Calls
 - 1st Call Held on February 7, 2020
 - 81 Calls Held to Date
 - Average Number of Attendees: 315
- Key information and educational materials posted on internal website
- Structured communication resources developed
- All-employee emails distributed
- Signage posted in hospitals and clinics
- Mandatory enhanced respiratory equipment training assigned for all clinical staff



We are closely monitoring the 2019 novel coronavirus.

The safety of our patients and staff remains our highest priority.

Our protocols are designed to help identify, isolate and inform relevant health officials of, and expedite appropriate care to, patients presenting with diseases such as the novel coronavirus.

Thank you. We want to keep everyone safe and healthy.



Summary of Capacity & Supplies

- Personal Protective Equipment (PPE) – Adequate supply; no concern.
- Ventilators – Adequate capacity (~40% in use)
- Bed Shortage – Concerning capacity that is monitored daily – Code Transfer
 - Inpatient Beds 21% Capacity Available
 - Intensive Care Unit (ICU) Beds 14% Capacity Available
- Staffing – Continued concern
 - Creative solutions, internal staffing incentives, external agency



Virtual Screenings & eVisits



460,580+
COVID-19
digital screening
questionnaires
completed



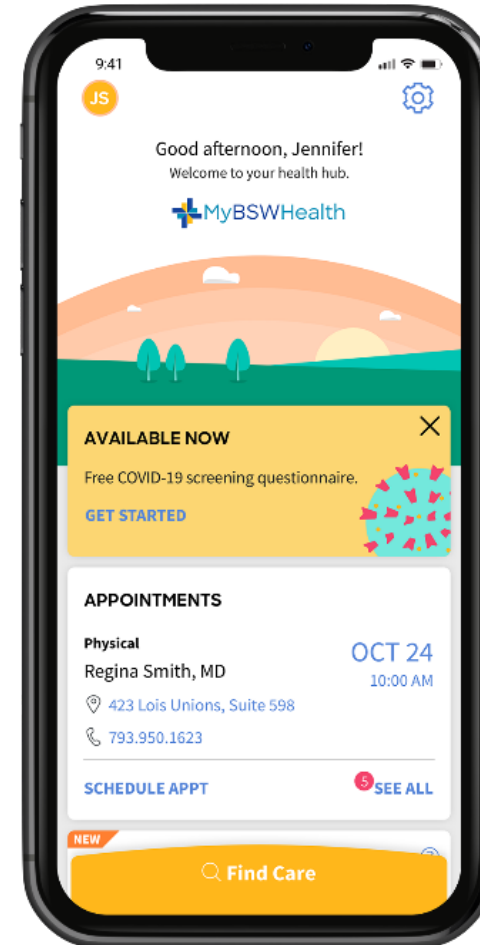
36,000+
Triage'd virtually
for testing



81,250+
COVID-19
eVisits
completed by
BSW providers



13
Specimen
collection sites



1,247,230+
Unique
MyBSWHealth
logins (app and
website)



Vaccination

Item	Count	Insights
Texas Statistics		
Texas Population	29,400,000	
Texans Vaccinated with 1 Dose	1,181,483	4.0% of TX population vaccinated with 1 dose
Texans Fully Vaccinated	177,193	0.6% of TX population fully vaccinated
BSWH's Contribution to the Fight		
BSWH Doses Administered	41,563	BSWH administered 3.1% of total doses administered state-wide
Texans Vaccinated with 1 Dose by BSWH	29,730	BSWH vaccinated 2.5% of Texans vaccinated with 1 dose
Texans Fully Vaccinated by BSWH	11,833	BSWH vaccinated 6.7% of Texans vaccinated with 2 doses

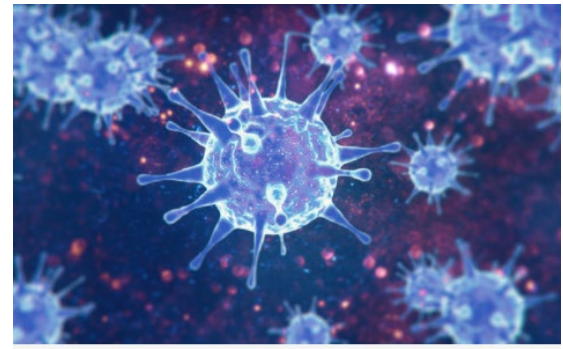


Key Vaccine Objectives Going Forward

- Increase BSWH healthcare worker vaccination rate
- Identify and vaccinate high-risk patients
- Maximize dosage supply for patients
- Route vaccinations to “hubs” and away from hospitals and clinics treating patients
 - Collin County Hub
 - Dallas County Hub



Monoclonal Antibodies



- BSWH is one of the largest providers of this therapy.
 - 2,416 doses administered
 - Approximately 1,400 doses expected in the next two weeks
- Used in patients with mild to moderate COVID-19 who are at the risk of progressing to severe COVID-19 hospitalization and usually have multiple comorbidities.
- A centralized clinic model for administration was developed in the East Region.



What Have We Learned?

- Personal Protective Equipment (PPE) works
- Practice evidence based medicine and science
 - Remdesivir, Dexamethasone, Prone Position, Vaccine
- Employee Health Command Center – Return to Work
- Developing leading measures to quickly react
- Trust the front line for complex operational issues
- Continuously learning how to coordinate all aspect of vaccination hub models
- Listen a lot

Learning will continue...

