University Maryland St. Joseph Medical Group	UMSJMG Policy & Procedure	Policy #: Effective Date:	06/2016
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POLICY: UM SJMG recognizes the need to institute and enforce a medical documentation program that maximizes clinical best practices, high quality care, and also ensures a risk reduction strategy for the provider, the medical group and the medical center.

Procedure:

- A. Documentation and closure of the chart optimally should occur at the time of service or within 24 hours.
 - 1. Office charts and surgical notes will need to be completed and signed off within 72 hours of the encounter.
 - 2. A summary of open encounters by provider will be distributed to each practice manager on a weekly basis.
 - 3. If charts remain opened or notes remain unsigned after 72 hours, a warning will be relayed to the provider via phone, text and email.
 - 4. Physicians with 5 or more charts that remain open and/or surgical notes that remain unsigned 7 calendar days after the day of the encounter will be subject to a fine of 1 work RVU per day until all delinquent charts are closed and/or surgical notes are signed.
 - 5. Advanced Practice Providers with 5 or more charts that remain open and/or surgical notes that remain unsigned 7 calendar days after the day of the encounter will be subject to a fine of \$25 per day until all delinquent charts are closed and/or surgical notes are signed.

Policy approved:

Mitchell Clay, Executive Director UMSJMG

Date: March 14, 2017