



Company Profile

Patientco®

Peer Reviewed Product or Service

List product/service that is peer reviewed with brief description

[Patientco's billing and payment platform](#) is an enterprise payment solution designed to help healthcare systems maximize patient payments while offering a superior patient financial experience.

Session Titles and key takeaways

- Patient Financial Experience: The Current State & What's Next
 - Determine the biggest challenges patients face when paying for their healthcare
 - Identify the issues that limit your revenue cycle team's performance
 - Explain how COVID-19 has impacted patients & healthcare revenue cycles
 - Prioritize the steps necessary for improving the patient financial experience
- Your Team's Playbook to Deliver Compassionate Patient Financial Care
 - Why health systems should align financial policies with their mission to improve collections
 - Which KPIs health systems should measure
 - How technology can reduce patient call volume & increase bandwidth for revenue cycle team members
- How Rewarding is Patient Satisfaction?
 - Identify the ways patient behavior has shifted
 - Why we should view patient relationships & the patient experience as an asset
 - How to calculate the customer lifetime value of a patient
 - Understand the link between the patient experience & loyalty

Contact Us

For more information on **Patientco** speakers available in your area, contact:

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