

Bad-Debt Collection Services

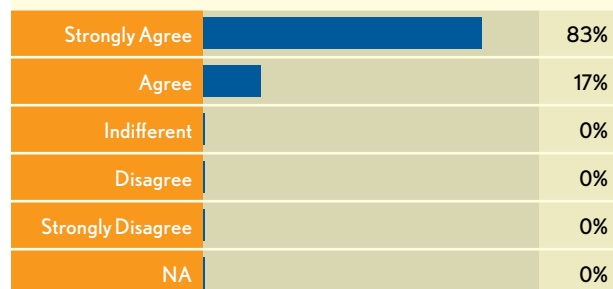
by Professional Finance Company, Inc.

KEY FINDINGS

Healthcare Financial Management Association’s (HFMA) Peer Review designation spotlights healthcare products and services that objectively earn top ratings during a thorough evaluation process. Part of the evaluation process prior to designation is surveying the product’s current clients and prospects on a variety of topics that measure quality and effectiveness. Results are as follows:

Would Recommend

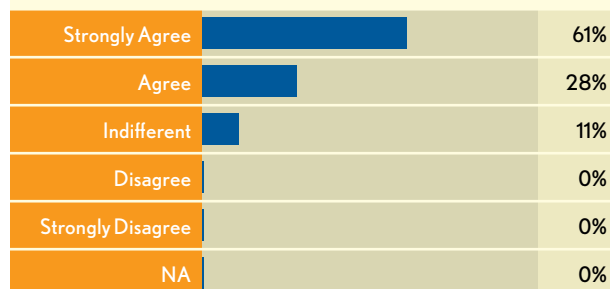
I would recommend this service to my colleagues.



Mean Score = 4.83

Exceeds Expectations

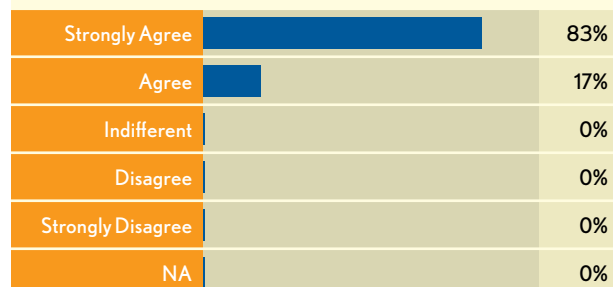
The service exceeded expectations.



Mean Score = 4.50

Satisfies Industry Need

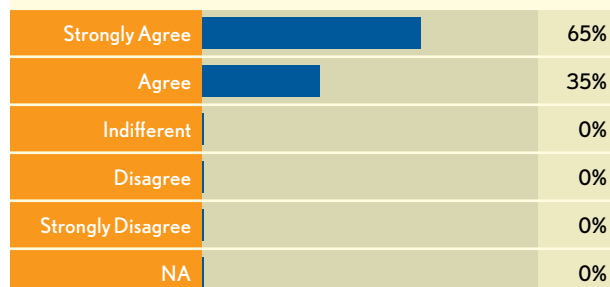
The service satisfies a need in the healthcare industry.



Mean Score = 4.83

Easy to Use

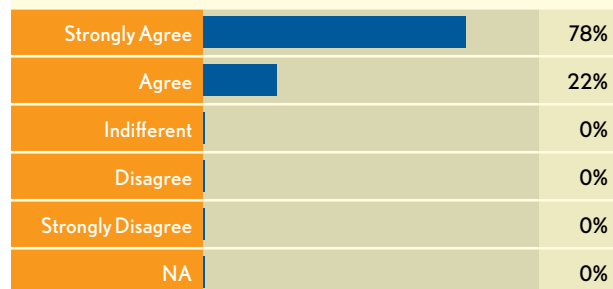
The service is easy to use.



Mean Score = 4.65

Meets Expectations

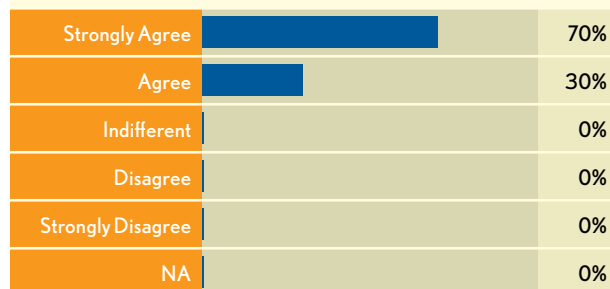
The service met expectations.



Mean Score = 4.78

Value

The service represents good value for the cost.



Mean Score = 4.70