

FALL 2022

TN TRACKER

AN HFMA TN CHAPTER QUARTERLY NEWSLETTER



CHAPTER LEADERSHIP

Officers:

Chairperson: Rodney Adams

President: Katie Tarr

President-Elect: Chase Wunder

Secretary: Justin Thephthongsay

Treasurer: Kathryn Topper

West District:

Vice President: Clint Jones

Programs/Education: Chad Preston

Certification Chair & CPE Coordinator: Katie Reid

Middle District:

Vice President: Scott Mertie

Member Services: Adam Blackwell

Leadership/Development: Mark Cameron

Scholarship/Community Engagement: Merle Glasgow

East District:

Vice President: Misty Brackett

Communications/Website: Katie Johnson

Sponsorship: Michael Waite

Parliamentarian: Buffy Loveday

Founders Points Coordinator: Nancy Lawson

TABLE OF CONTENTS

[Letter from the President](#)

[Chapter Sponsors](#)

[Upcoming Events](#)

[Provider Spotlight](#)

[Sponsor Spotlight](#)

[Resources](#)

[New CRCR Certifications](#)

[New Members](#)

FROM THE DESK OF THE PRESIDENT



Today marks my first official communication to you, our members, for the 2022-2023 Chapter Year!

While my official communications will only be quarterly, I get to interact daily with members on an informal basis. Interacting with you, our provider and business partner members, is my favorite part of my role as President! Of late I have been able to connect with new members who are participating in our first ever virtual certification trainings, joining board calls to learn about the chapter, and asking for ways to get engaged and serve, as well as long-time members desiring to re-engage, post-pandemic.

As I mentioned in my May letter, we are focused this year on rethinking our offerings and delivery. My ask of you is to come with ideas and an openness to new locations, content, and forums for facilitating collaboration, education, and relationships. I also ask for your patience and feedback as we try new things. *In everything we do we consider how we can better meet the needs of you, our members, and help you achieve your personal and professional goals.*

However, not everything we try will work. We ask for your feedback on how we can continue to improve as an organization. Let us know what is working, and where we need to do more or make additional changes to better serve you and your organization. The next three pages cover ways you can get more involved in the chapter through social events, spring institutes, and our student initiative.

SOCIAL EVENTS

Event	Date	Location	City
UT vs. Alabama Tailgate[1]	October 15th	TBD	Knoxville
Vanderbilt vs. UT Tailgate[2]	November 26th	Vandyville	Nashville
March Madness[3]	March 17th	Corner Pub	Nashville

1 IDEALLY A JOINT EVENT WITH ETHEA AND THE HFMA ALABAMA CHAPTER

2 IDEALLY A JOINT EVENT WITH ACHEMT AND TN HIMSS

3 ANNUAL, JOINT EVENT WITH ACHEMT AND TN HIMSS

4 TENTATIVE



Events will offer the ability to collaborate and build relationships with fellow HFMA of Tennessee members and members of local ACHE and HIMSS chapters. We are looking for volunteers in these markets, or who are joint members of the identified partner organizations, to help plan and coordinate these events.

SPRING INSTITUTES

Event	Date	Location	City
Half Day Education and Social	January 19th	Erlanger	Chattanooga
Half Day Education and Social	February[4]	Vanderbilt[4]	Nashville
Half Day Education and Social	March[4]	UT Medical Center[4]	Knoxville
Half Day Education and Social	April[4]	Methodist[4]	Memphis

4 TENTATIVE

5 CHAPTER SPONSORS WILL HAVE FIRST RIGHT OF REFUSAL ON THE SPRING INSTITUTE SPONSORSHIPS BASED UPON CHAPTER SPONSORSHIP LEVEL



Events will feature two educational sessions and a keynote, followed by a social time to collaborate and build relationships. Events will be exclusive to providers and the business partner sponsor(s)[5]. We are looking for members in these markets to volunteer to help plan and coordinate these events.

STUDENT INITIATIVE

UNIVERSITY	CITY
<u>BELMONT UNIVERSITY</u>	NASHVILLE
<u>EAST TN STATE UNIVERSITY</u>	JOHNSON CITY
<u>LIPSCOMB UNIVERSITY</u>	NASHVILLE
<u>MEHARRY MEDICAL COLLEGE</u>	NASHVILLE
<u>MTSU</u>	MURFREESBORO
<u>TENNESSEE STATE UNIVERSITY</u>	NASHVILLE
<u>TENNESSEE TECH</u>	COOKEVILLE
<u>UNIVERSITY OF MEMPHIS</u>	MEMPHIS
<u>UNIVERSITY OF TENNESSEE</u>	KNOXVILLE
<u>VANDERBILT</u>	NASHVILLE

6 ADDITIONAL INSTITUTIONS AND PROGRAMS TO BE INCLUDED AS IDENTIFIED AND/OR A MEMBER VOLUNTEER TO SERVE AS THE LIAISON BETWEEN THE INSTITUTION AND THE CHAPTER

A NOTE:

Initial conversations are being held with administration to identify faculty champions and the graduate programs that best fit with our organization. Examples of programs identified include Belmont's Healthcare MBA (HCMBA) program, Lipscomb's MHA program, among others. We are asking for members to volunteer to serve as liaisons between the institute and the chapter, and interface with the school, faculty, and students.

Please reach out to me at katie.tarr@lbmc.com and let me know if you are passionate about any of these initiatives and I will get you connected with the right people. I look forward to serving with you to drive these initiatives forward in the coming year.

#GIVELIGHT

Finally, I could not be more excited for our Fall Institute in Chattanooga September 21-23 as we seek to #GiveLight to the activities and best practices of our passionate members, serving from the bedside to corporate offices across the continuum of care, who are working to increase access, improve outcomes, and reduce health disparities, while exercising fiscal responsibility for their organizations.

As an association we seek to empower our members and help them build upon their own potentials and passions, to “find a way forward.” This mission will be at the forefront of our Fall Institute as we move forward, full steam ahead, to get back on track and find the light in healthcare, together.

See you in Chattanooga!

Kate H. Tarr

HFMA TN Chapter President 2022-2023



CHAPTER SPONSORS

PROVIDER SPONSORS



TENNESSEE
HOSPITAL
ASSOCIATION

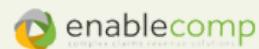
DIAMOND SPONSORS



GOLD SPONSORS



SILVER SPONSORS



BRONZE SPONSORS



UPCOMING EVENTS

Full steam ahead for the HFMA Tennessee Chapter Fall Institute in Chattanooga, Tenn., on September 21-23. Registration is OPEN and providers attend for FREE! If you are interested in participating in the Gloria Adams Memorial Golf Tournament on Wednesday morning, Sept 21, or rafting on the Ocoee on Saturday, Sept 24, please email Chase Wunder at Chase.Wunder@wakeassoc.com.

[Click here](#) to register, reserve a room, view the agenda, or sponsor the event:
<https://cvent.me/0878kZ>

hfma
tennessee chapter



FINDING THE LIGHT IN HEALTHCARE
THE CHATTANOOGAN HOTEL
CHATTANOOGA, TN
SEPTEMBER 21-23



PROVIDER SPOTLIGHT



BEAU BEASLEY
VP REVENUE CYCLE
METHODIST LE BONHEUR
HEALTHCARE

How would you describe your involvement with the Tennessee Chapter of HFMA?

HFMA provides a number of useful resources such as certifications, yearly chapter meetings and monthly conference calls with my peers. It has been incredibly valuable and I'm thankful to be a member.

As VP of Revenue Cycle at Methodist Le Bonheur, what is something about your job that people might be surprised to hear?

I don't think people understand the complexity that is involved in the Revenue Cycle and how it's so much more than simply 'billing a claim'. Whether it's government regulations, ever changing payer guidelines or emerging technology it is critical to keep your head on a swivel to ensure your revenue cycle operations stay compliant and appropriate reimbursed.

In last year's provider spotlight from February, you mentioned wanting to fully embrace remote work and focus on quality of work rather than standard productivity metrics. Do you feel that your organization has accomplished that over the past 12 months?

We have fully embraced remote work and understand that this is the new normal for Revenue Cycle. We still have work to do as we shift focus from productivity to quality and part of that equation is utilizing technology to clear out the minutia that is plagued in revenue cycle workflows.

What advice would you give to someone who is younger in their career and looking to get involved in HFMA, or revenue cycle in general?

That's a great question. For someone early in their revenue cycle career I would recommend to focus on your 'soft skills' such as being a team player, emotional intelligence, open-minded, approachable, kind, etc. Pair a strong set of soft skills with a very determined work ethic and the right people will take notice.

SPONSOR SPOTLIGHT

What is Parallon's mission in the healthcare space?

The Parallon family of companies began more than 40 years ago in America's top-performing hospitals and has developed into a revenue cycle management industry leader by hiring, training and supporting great employees, continuously improving our best-practice processes, pursuing technological advancements that provide quantifiable value and driving actionable results for our partners and clients.

We focus on our people, processes and technology to support healthcare providers in their missions to improve the health and well-being of their communities. We are committed to using the best tools and our decades of expertise to continue to propel the healthcare industry forward.

Why is sponsoring the HFMA Tennessee Chapter important to Parallon as we head into the 2022-2023 year?

Parallon has had a great partnership with the HFMA Tennessee chapter for several years, and are proud to continue to build upon our partnership in the 2022-2023 year. We regularly participate in industry conferences, tradeshows and chapter events as we know how important it is to maintain a regional and local footprint in the communities in which we serve.



Is there anything unique happening behind the scenes at Parallon that our readers should know about?

At Parallon, we continuously flex towards the evolving needs of our patients, clients and colleagues. Behind the scenes, we have prioritized advancing our technological capabilities and streamlining our operational efforts to improve both health systems' and patients' experiences. From high touch customer service to high tech self-service, and everything in between, we pride ourselves on providing flexibility and support through self-service options, communications platforms and information resources. We believe that meeting patients where they want to be met is the future of the healthcare experience.

What makes Parallon a great fit for providers in the Tennessee market?

Parallon leverages industry-leading scale, proven best practices and operational expertise to drive best-in-class results for more than 980 hospitals and 4,600 physician practices nationwide. Our collective experience and results for our clients are unmatched. We have an integrated system of people, processes and technology that creates the perfect balance of cost savings, positive patient and community relations and client financial return. And, of course, being headquartered in Tennessee gives us an even more unique perspective on the local and regional market.

RESOURCES

[REGULATORY &
ACCOUNTING RESOURCES](#)

[HFMA NEWS](#)

[PHYSICIAN PRACTICE
RESOURCES](#)

[HFMA CORONAVIRUS
RESOURCES](#)

[HFMA PODCASTS](#)

[HFMA BLOG](#)

[TENNESSEE HOSPITAL
ASSOCIATION](#)

[NASHVILLE HEALTHCARE
COUNCIL](#)

CONGRATULATIONS!

ON ACHIEVING YOUR CRCR CERTIFICATION

Jonathan Tully
Olena Guinn
Peggy Hamilton
Josh Palet
Christina Kayal
Jared Hilton
Debbie Pillow
Heidi Rintoul
JaKayla Ramsey
Alyson Zehner
Destiny Wolfe
Vicki Williams
Jennifer Milligan
Mandi Pewitt
Misty McMichael
Cady Shuford
Rodney Adams
Kisty Douglass
Carla Meeks
Kate Tarr
Elizabeth Panzica
Tisha McGee
Angela Phan

Vivian Tran
Timberly Merriweather
Torre Johansen
Jelena Vidovic
Sheena Morant
Nekimba Bryant
Patricia Martinez
Laura Shupe
Tara Scott
Brian George
Lisa Graham
Joy Carter
Sierra Rhodes
Brian Bishop
Catherine Johnson
Emmel Golden
Julie Tran
Jeffery Raymond
Jodi Burton
Kyle Beierschmitt
Justin McDonald
Jim Czajkowski

NEW MEMBERS

Jacob Smartt	Peggy Hamilton	Alisha Johnson
Jeffrey Brooks	Sarah Lipp	Tonya Clark
Shameka	Octavia Quarles	Jeremy Sutton
Gibson	Greg Young	Sofia Inchausti
Dee Burke	Missy Vaughn	Kailey Taylor
Sydney Reece	Jonathan Tully	Destiny Alexander
Stephanie	JaKayla Ramsey	Elizabeth Davis
Rhoton	Alyson Zehner	Lynley Sharp
Debbie Thornhill	NICOLE JONES	Andreina Molero
Spencer	Leslie Cathey	Kendall Neal
Cummings	Christie Deitz	Jaymesha Roberts
Christina Timis	Ashlie Hasse	Henry Whitfield
Lavonne Mazik	Cindy Cox	Cheri Frazier
Kelly Rust	James Miller	Sandra Jenkins
Tabitha Murr	Courtney Austin	Bridgett Rushing
Allison Nulton	Nicholas	Jada Walker
Victoria	McCook	Christa Webster
Gabbard	Regina Roberts-	Tiffany Conrad
Jason Carter	Swope	Savannah Jo Johnson
Mandy Pewitt	Dustin Fowler	Shannon Smith
Mark Coleman	Timothy Cato	Mia Adams
Jordan Evans	Dora Crowe	Adam Brock
Marko Guzina	Renae	Lisa Hamer
Anna Carpenter	Davenport	Amanda Curtis
Jeffrey Hyman	Alecia Valentine	Trina James
christopher	amanda flowers	James Corbett
carothers	Carol Wimberley	Charles Price
Kim Dahoney	Tracey Herron	Anthony Faulk
Clarissa Renfro	Melissa Ingle	Brandon Bouie
LaNetra	Emily	Ashley Cavalier
McLemore	McCartney	Chanta Covington
Destiny Wolfe	Candrice Thiele	Chelsey Calvert
Stephanie	Kourtni Fort	Vaneda Williams
Daniels	Ben Miller	Katrina Holley
JoAnne Jackson	Miah Kroker	Anthony Peoples
Christina Kayal	Heidi Brogdon	Sandy Polk
Jeremy Price	Kim Boyte	Tamara Garcia
		Rosie Guidry

NEW MEMBERS

CONTINUED...

Joyce Moore
Brandon Massey
Jennifer Rickman
Jennifer Green
Lowrine Pierre
Junaid Khoda
Fatemeh Khodaei Kalaki
George Cleary
Lucille Redd
Lisa Woodard
Jamie Jo Smith
Candace Varela
Kataska Gordon
Denise Johnson
Charles McKee
Donald Mercer
Aaron Armentrout
Anna Jane Ledbetter
Chauqita Harris
Samantha Janson
Ann Donoghue
Rachel Stange
Christy Hovious
Christel Elsea
Chelsea Moser
Taylor Beasley
Alexis Gaylor
Erin Lamb
Rachel Hendrich
Alyshia Teffeteller
Tye Davenport
Jeffrey Perkins
Timothy Worth

Patrick Murray
Emma Stough
Matthew Marconcini
Jasmine Michelle Hamilton
Chandler Gilliam
Chloe Phillips
Kimberly Love
Sarah Peterson
James Grammer
Robert Alan Gray
Diana Wessels
Jason Steffens
Sara Staggs
Johnna Kail
Lauren Cummings
Tonya Suttles
Kyleigh Chelini
Patrick Shairs
Shaunte Frye
Whitney Hill