**Why is my old planner email address still showing up?**

<https://support.cvent.com/apex/CommunityArticle?id=000058895&Lang=en_US&searchTerm=event%20planner%20email>

If you change the [planner email address](https://support.cvent.com/apex/CommunityArticle?id=000002560) after your event is already created, the email address will not dynamically update anywhere else.

You'll need to [update the From Email Address](https://support.cvent.com/apex/CommunityArticle?id=000003367) in each of the emails you intend on sending from Cvent.

To update the “From” Email addresses, go to Promotion and Communications > Email > Event Email and update the address on any line that has been selected as active (see screenshot below).

You'll also need to update the email address that appears on your [Contact Us page](https://support.cvent.com/apex/CommunityArticle?id=000002396). Go to Website & Registration>Website>Event Website>Contact Us.

