

Welcome to Flex

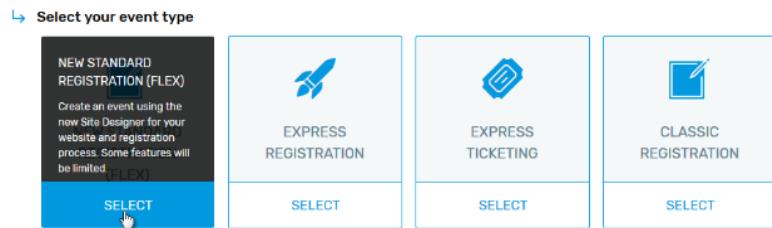
Flex is Here

With a simplified approach to building your site, Flex allows you to create a more modern attendee experience faster. With Flex, simply create anything. Build one-, two-, or ten-page registration processes, have registrants choose their travel options before sessions, and say goodbye to a separate mobile website. Once all features are released, Flex events will replace Standard registration events. For now, you can use them to save time on simpler event setups.



Find It

You add Flex events to your account the same way you would add any other, by clicking **Create Event**. Once you do, hover over New Standard Registration (Flex) and click **Select**.

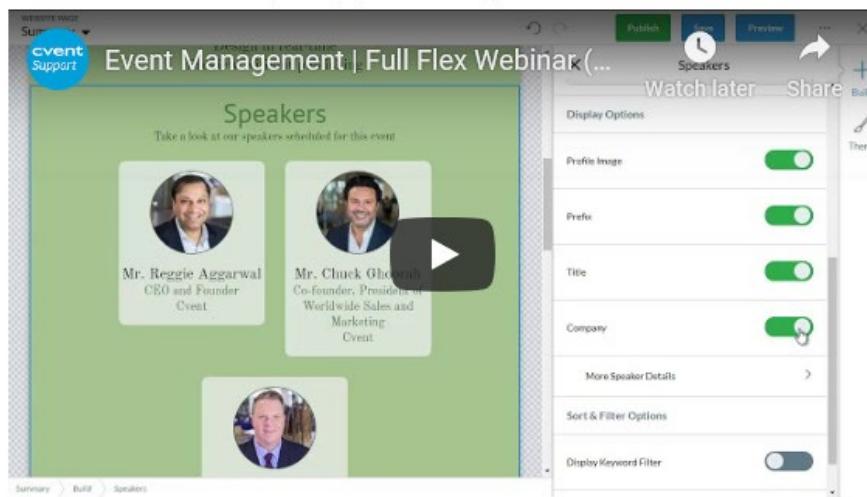


The Flex event's set up matches the Standard Registration, however some features are currently locked. As more features are added you'll be able to select them when creating your event or retroactively within existing Flex events.

Learn It

Before you dive in, be sure to take training to see what's changed.

- **Flex Live Training**: Register for a live training class that teaches you how to create a Flex event, use the Site Designer, add and customize widgets, add registration questions, and validate and publish your website.
- **Flex Full Webinar**: Watch a recorded version of how to build, design, and manage a Flex event.



Flex Best Practices: Led by our Client Success Advisors, this series of quick training videos shares best practices while using the Site Designer.



Try It

[Add one](#), making sure to [customize your website and registration](#) like never before. Once you're registration is ready for the world to see, [publish it!](#)

Curious to see samples of what's possible with Flex? Check out our [Visual Showcase](#) for ideas.

What's Changed

- **Site Designer** - [This new feature](#) lets you drag, drop, and edit everything on your website and registration pages in real time from the attendee's perspective.
- **Background Images** - Since Flex websites are comprised of multiple widgets on one page, each widget can theoretically have its own background image. Learn more about adding headers and background images when using the [Site Designer](#).
- **Version Control** - Sometimes you need to pause, step back, and change gears before publishing live to the world. So we added 'save' to give you some breathing room [between versions](#). Need to make a change? Restoring earlier versions of your site has never been easier. Two clicks transport you to any iteration from within your published history. Even add notes for yourself or other account users.
- **Responsive Build** - [This feature](#) allows you to create registration sites that work beautifully on every device right out of the box. Simply resize your browser at any point to experience what your site feels like on desktop, tablet, or mobile.
- **Validate Your Progress** - Our technology double checks your work each time you save or publish - [or whenever you choose](#) - to guarantee your attendees always have a great experience. This includes soft warnings to identify best practices and hard error checks that prevent broken links and site experiences.
- **GDPR** - You can [update your privacy policy](#) and [cookie notification](#) in order to abide by [GDPR policies](#).
- **Session Search** - Allow registrants to find specific sessions immediately using the new keyword search.
- Can't find a specific feature? [Reference this list of features](#) that are not yet available in Flex.

What's Next?

Here is a list of things you'll need to do to prepare your account and users for Flex:

- Control which users in your account have access to creating Flex events by selecting or de-selecting **New Standard Registration (Flex)** within the [user role](#).
- Ensure that images in your [Media Library](#) do not have text on them. Due to the [dynamic, responsive](#) nature of Flex websites, images with static text can be stretched or cut off, depending on the window or device size.
- Make sure you and all of your users [take training](#) on how to build Flex events.

FAQs

Find answers to the most common questions below.

- [Where are the Regret and Cancellation surveys in my Flex event?](#)
- [Can I delete registration paths in a Flex event?](#)
- [Graphics Cheat Sheet for Flex Events](#)
- [What is the difference between Save and Publish in the Site Designer?](#)
- [Where are registration settings in Flex?](#)
- [Which fonts are supported in Flex events?](#)
- [Why can't I customize my Flex email using widgets in the Email Designer?](#)
- [Can I convert a Classic event to a Flex event, or vice versa?](#)
- [Why aren't my changes appearing when I preview my Flex event?](#)