
Health Information Management Panel

Education Session Sponsored By: FAIRCODE

Introductions



Dr. Shannan Swafford
Founder, Managing Director
Aspect Care Technology Center
Dayton, Tennessee

Moderator

Dr. Shannan Swafford is a life-long learner and multi-faceted healthcare professional. Her education and career began in Health Information Management about 25 years ago. She has continued informal and formal learning and ultimately earned 2 graduate degrees, an MBA and a DHA with a focus on Information Systems.

Her career includes roles as an individual contributor, volunteer, leader of teams, champion of change management, and entrepreneur. She has worked in Acute, Rural, and Cancer-specialty hospitals, provider offices, with a Quality Improvement Organization as part of a Regional Extension Center contracted with the Office of the National Coordinator (ONC), and as adjunct faculty and course developer for multiple colleges/universities. Understanding the power of coded data and its impact on quality, vital statistics, new business, operations, and revenue cycle coupled with her maverick-style personality of challenging herself and the status quo in healthcare has driven her career choices. She seeks adventurous, fulfilling opportunities at work and in her personal life to live fully with the life mission of leaving things better than she found them.

Most recently, she founded Aspect Care, a Technology Center for Health for the purpose of closing gaps in health equity by leveraging technology.



Susan Borden, RHIT, CCS

Director of Health Information Management

Cullman Regional

Cullman, Alabama

Panelist

Susan Borden, RHIT, CCS has 24 years of experience in Health Information Management in coding, clinical documentation improvement, auditing, and 18 years in management. Right now, Susan is working on her bachelor's degree from Stephens College.

Currently, Ms. Borden is the Director of Health Information Management, Privacy Officer and Director of Medical Staff Services at Cullman Regional.

From a young age, Susan knew that she wanted to be in the healthcare field because she had been around it all of her life, as Susan's mom is a retired RN. After discussing different options, Susan chose Health Information Management. This allowed her the ability to read medical records, learn anatomy and physiology without patient contact, learn legal requirements and paint a picture of how sick patients are when admitted to the hospital by the utilization of codes.

Susan is married and has one son. She and her family enjoy fishing and Alabama football games.



Debbie Knochelmann, RHIA

Retired HIM Leader
Guntersville, Alabama

Panelist

Debbie Knochelmann, retired from Marshall Medical Centers in 2022 after serving for 8 years (2014-2022) as their Director of Health Information Management and Privacy Officer. Prior to her engagement with MMC, Debbie served as the Health Information Management Director at Parrish Medical Center (2002-2013) and Director of Medical Records at Indian River Memorial Hospital (1999-2002).

In addition to those 3 engagements, Debbie has had a successful 40+year career at 11 health systems (including HCA) across 5 states in Medical Records, Health Information Management, Quality, Utilization Management, Project Management, Coding and Privacy.

Of note, Debbie has these education and certification achievements:

- Bachelor of Science from the Medical College of Georgia
- Registered Health Information Administrator
- Licensed Risk Manager
- Green Belt in Six Sigma
- Alumni of Marshall County Leadership Challenge



Lorie Mills, RHIT, CCS

Director of Coding and Clinical Documentation

Forrest Health

Hattiesburg, MS

Panelist

Lorie Mills, RHIT, CCS is the Director of Coding and Clinical Documentation at Forrest Health in Hattiesburg, MS. Lorie has served 3 terms as President of the MS Health Information Management Association and has been an active member of the MSHIMA Board of Directors for 13 years. Ms. Mills has served on the Advocacy and Policy Committee of AHIMA for 3 years and has been a member of the House of Delegates of AHIMA for 9 years.

Currently Mills is serving as an At Large Commissioner for CCHIIM where she is serving as Chair of the RHIT EDC workgroup. Over her career Mills has had the opportunity to be a speaker for the MS Hospital Association, MS HIM Association, TN HIM Association and the MS Health Care Finance Association. Mills co-authored the article Red Flags for Myocardial Infarctions Coding and CDI published in the July 2019 Journal of AHIMA. She has worked on a project with The American College of Cardiology to develop ICD10 code I5A, non-traumatic myocardial injury, released in the October 2021 coding updates.

Lorie began her career in 1994 and has specialized in coding and documentation integrity with an emphasis on provider education.

Ms. Mills has 3 children: Olivia, Jordan and Nicholas and resides in Hattiesburg, MS.



UP TO THE MINUTE equipment and careful planning have gone into the creation of this medical record department, which is typical of the

type of control center around which the filing system operates. In the next room a fully stocked library for staff physicians is maintained.

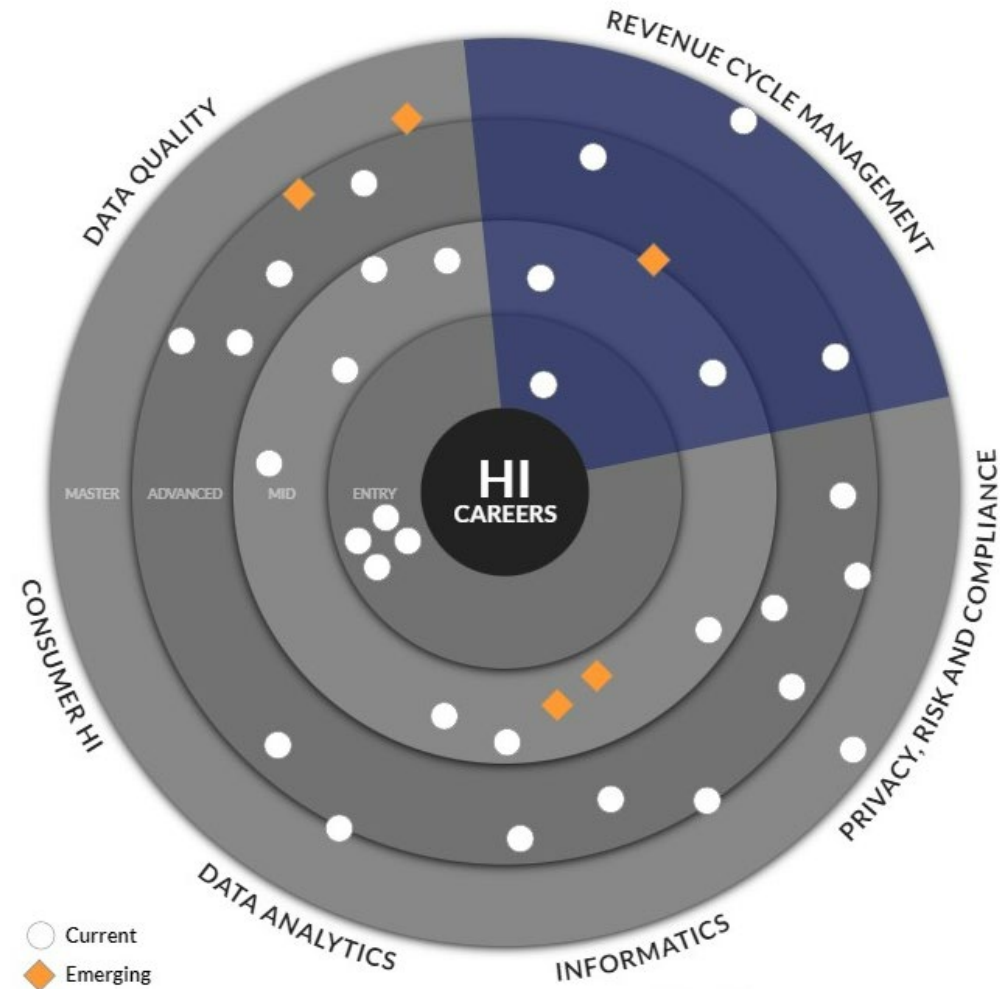
JUNE 1944

43

Picture of a typical medical library and medical records department office, circa June 1944.

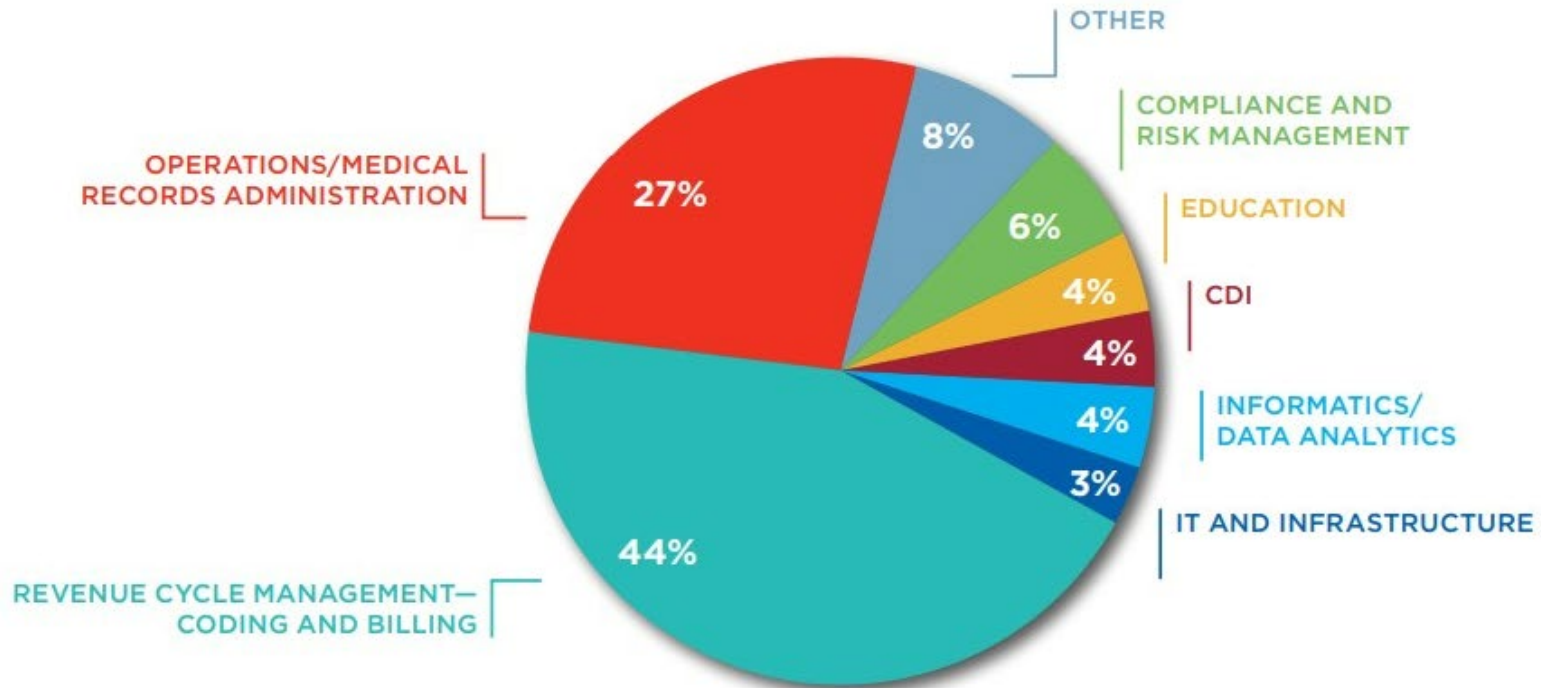
	CERTIFICATION	TRAINING & EDUCATION	HIM TOPICS	CONFERENCES & EVENTS	STUDENT & CAREER CENTER	AHIMA & OUR WORK
	Data Quality	Informatics	Data Analytics	Privacy, Risk & Compliance		
		Revenue Cycle Management	Consumer HI			

Hover or click on the circles to learn more about your career path



US Salary Survey Report: HIM Professionals in 2019

RESPONDENTS TO THE SURVEY AS FULL-TIME EMPLOYEES





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Thank You!

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