WY CAH Financial Benchmarking Initiative

Wyoming Medicare Rural Hospital Flexibility (Flex) Program

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Overview of Discussion

What

Why

Who

How

Data Collection and Reporting

Next Steps

What

- Financial and operational benchmarking
- All CAHs
- Easy
- Limited data entry
- Reporting functionality
- Standardized
- Monthly reporting
- Data uploading capabilities

Why

Ten years of talking at Flex Program planning meetings

Regular CAH encouragement by Flex staff to use QHi but only 4 CAHs were using the tool for a few financial and operational (F/O) measures.

Annual CAH needs assessment: CAH CEOs reported they would like to have financial and operational benchmarking opportunities

- Support decision making and planning
- Support reporting to board
- Easy, accessible, and timely data with various reporting capabilities

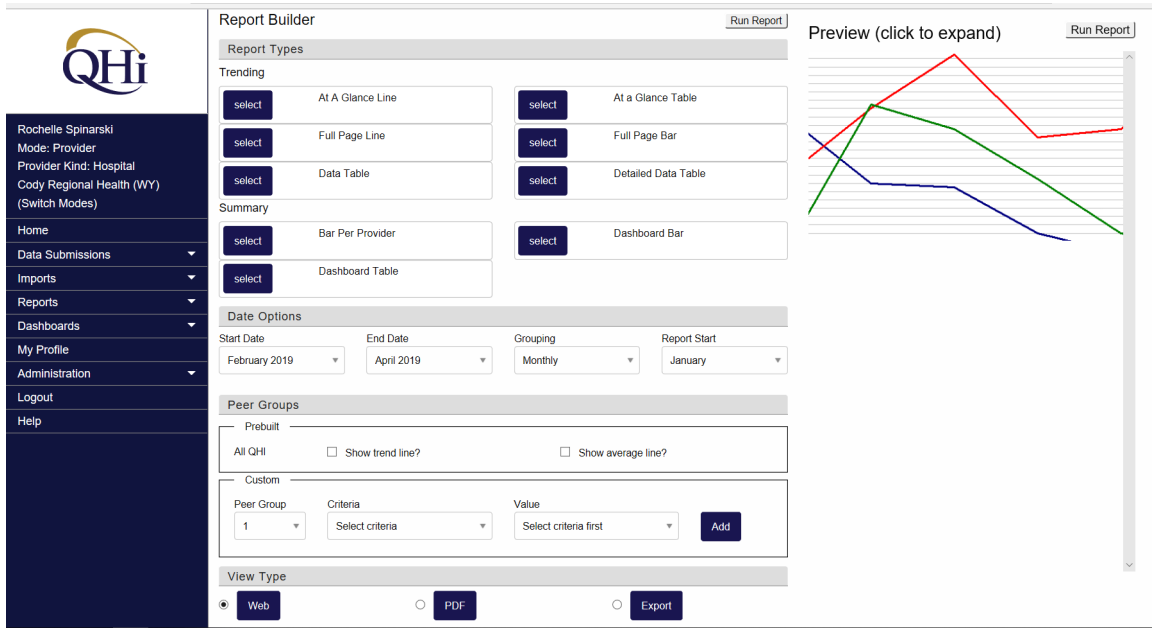
Flex program in need of timely data to support planning, decision making, and resource allocation

Who

- Crook County Medical Services
- Johnson County Healthcare Center
- Memorial Hospital of Converse County
- North Big Horn Hospital
- Powell Valley Hospital
- South Big Horn County Hospital
- South Lincoln Medical Center
- Star Valley Hospital
- Cody Regional Medical Center
- Weston County Health Services

How

- One year planning and development (9/2017 – 8/2018) via email, conference calls, and webinars
  - Discussed tools, costs and options
  - Selected QHi as tool for data collection and reporting
  - Reviewed and prioritized all measures (#) in QHi
  - Discussed & prioritized measures (52 initial priorities)
  - Selected 20 measures for initial reporting
  - Continue with blinded data but each CAH reflected
  - Developed a spreadsheet with 30 reporting elements
  - Training
  - Tested tools and reporting process
- 13 months implementation (9/2018 – current)
  - 10 CAHs reporting monthly
  - Historic data added so dataset begins 5/2018
  - Monthly dashboards emailed to CEO and CFO (QHi does electronically)
  - Blinded data
  - Three networking meetings
  - Verbal commitment from all CFOs or CEO to report data monthly
  - Offer peer to peer support for reporting
  - Monthly reporting reminders
  - CAHs enter data, Flex staff enter data as needed



Data Collection & Reporting

Additional Users & Uses

QHi	Hospitals	Clinics
CA	16	1
CO	30	30
IL	37	24
KS	116	2
LA	1	
MI	30	80
MN	1	

QHi	Hospitals	Clinics
NM	11	
OR	1	
UT	13	
WA	35	1
WY	11	1
Total	**302**	**111**

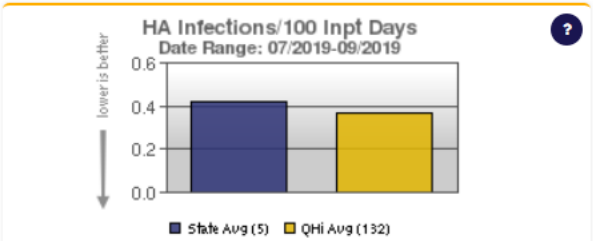
https://www.qualityhealthindicators.org/

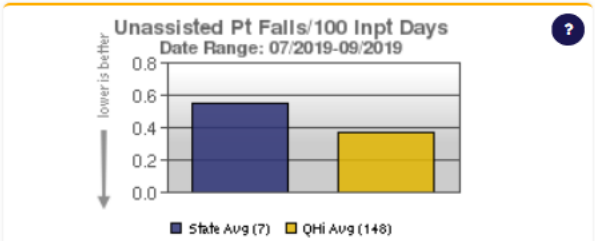
QHi

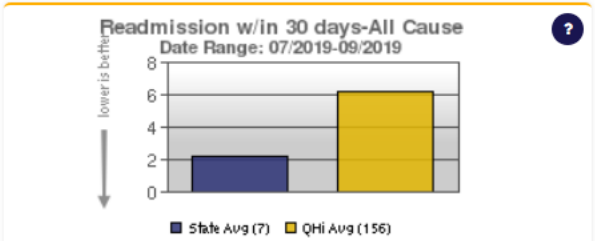
Rochelle Spinarski
Mode: State
Provider Kind: Hospital
(Switch Modes)

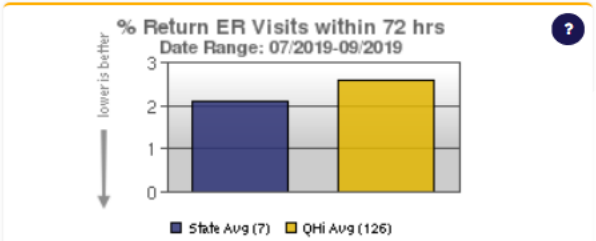
- Home
- Data Submissions
- Imports
- Reports
- Dashboards
- My Profile
- Administration
- Logout
- Help

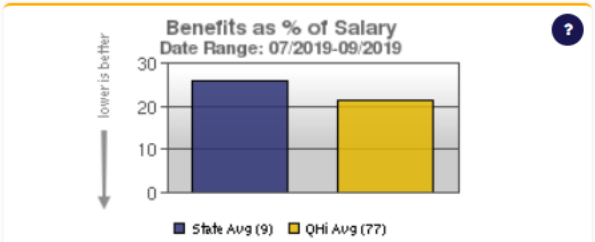
Core Measures Dashboard

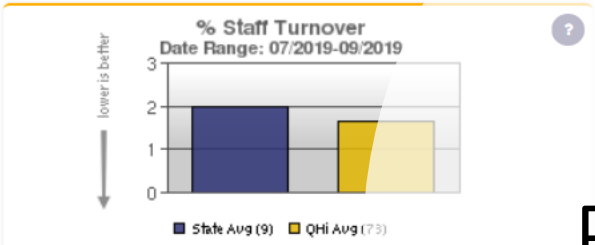


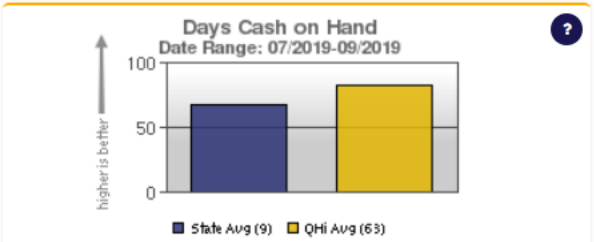


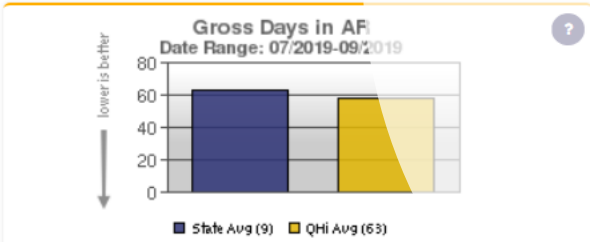












Share Your Sto

Success Stories from the Kansas Healthcare C

The Kansas Healthcare Collaborative supports 121 Kansas hospit
as one of 34 state partners with the Health Research and Educatio
Association's Hospital Improvement Innovation Network. .Since...

KRHOP - Quality Reporting

A number of resources related to quality reporting are available at
https://krhop.net/quality-mbqip/ Read more...

What's New

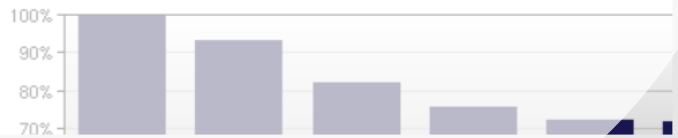
ALERT! QHi emails may be going into your spa
Some QHi members have been reporting difficulties receiving ema
we believe the cause may be that your organization's server and/o
our new router was installed with a new IP address. If you have no

Training and Edu

QHi Training
Read more...

Submission Activity

07/2019 - 09/2019



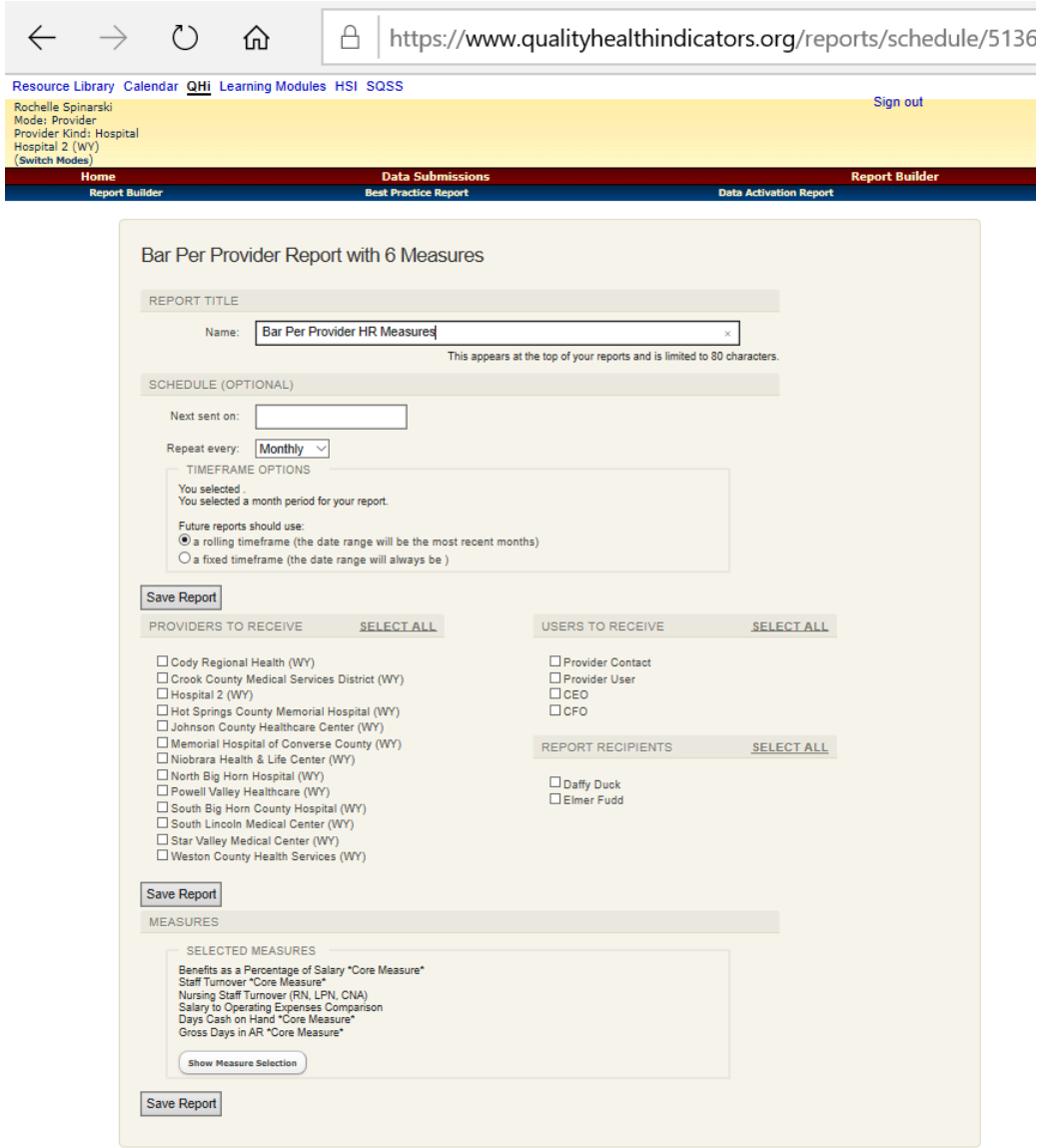
Benchmarking

Measures Selected

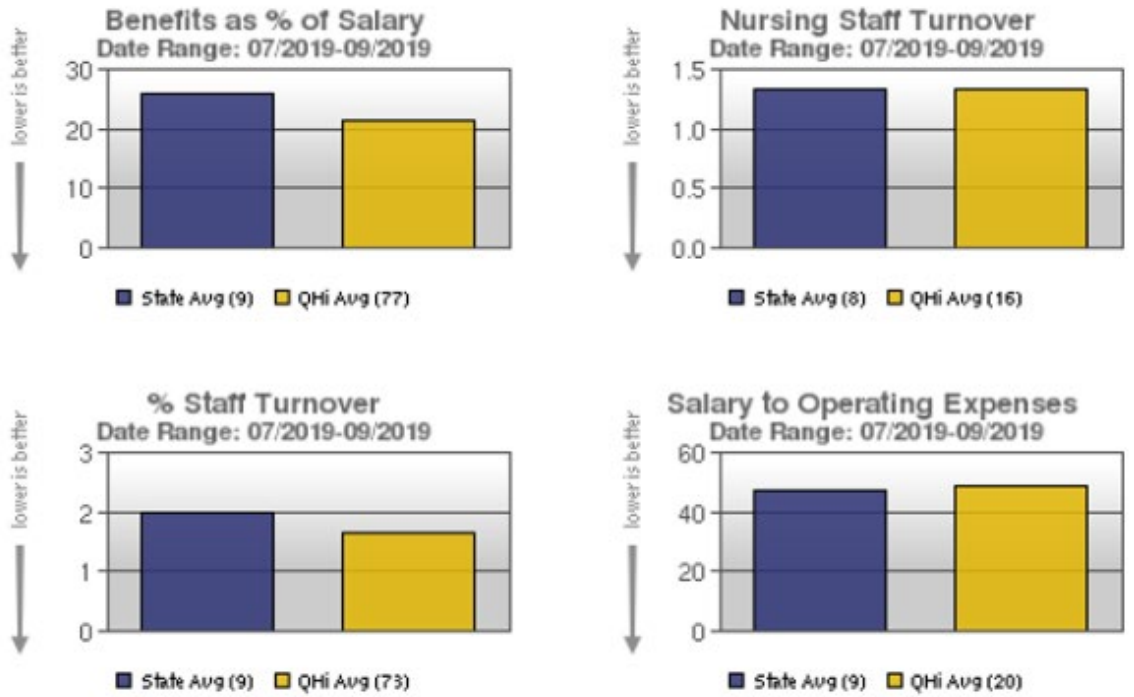
- Benefits as a % of salary
- Staff turnover
- Nurse staff turnover
- Salary to operating expenses
- Days cash on hand
- Gross days in A/R
- Cost/adjusted patient day
- Labor hours per adjusted patient day
- Labor cost per adjusted patient day
- Cost per patient day
- Labor hours per patient day

- Operating profit margin
- EBIDTA margin (Earnings before interest, taxes, depreciation and amortization)
- Acute occupancy/day
- Swing bed occupancy/day
- Payer Mix
  - Commercial
  - Medicaid
  - Medicare
  - Self/Private
  - Other

Create and Schedule Reports

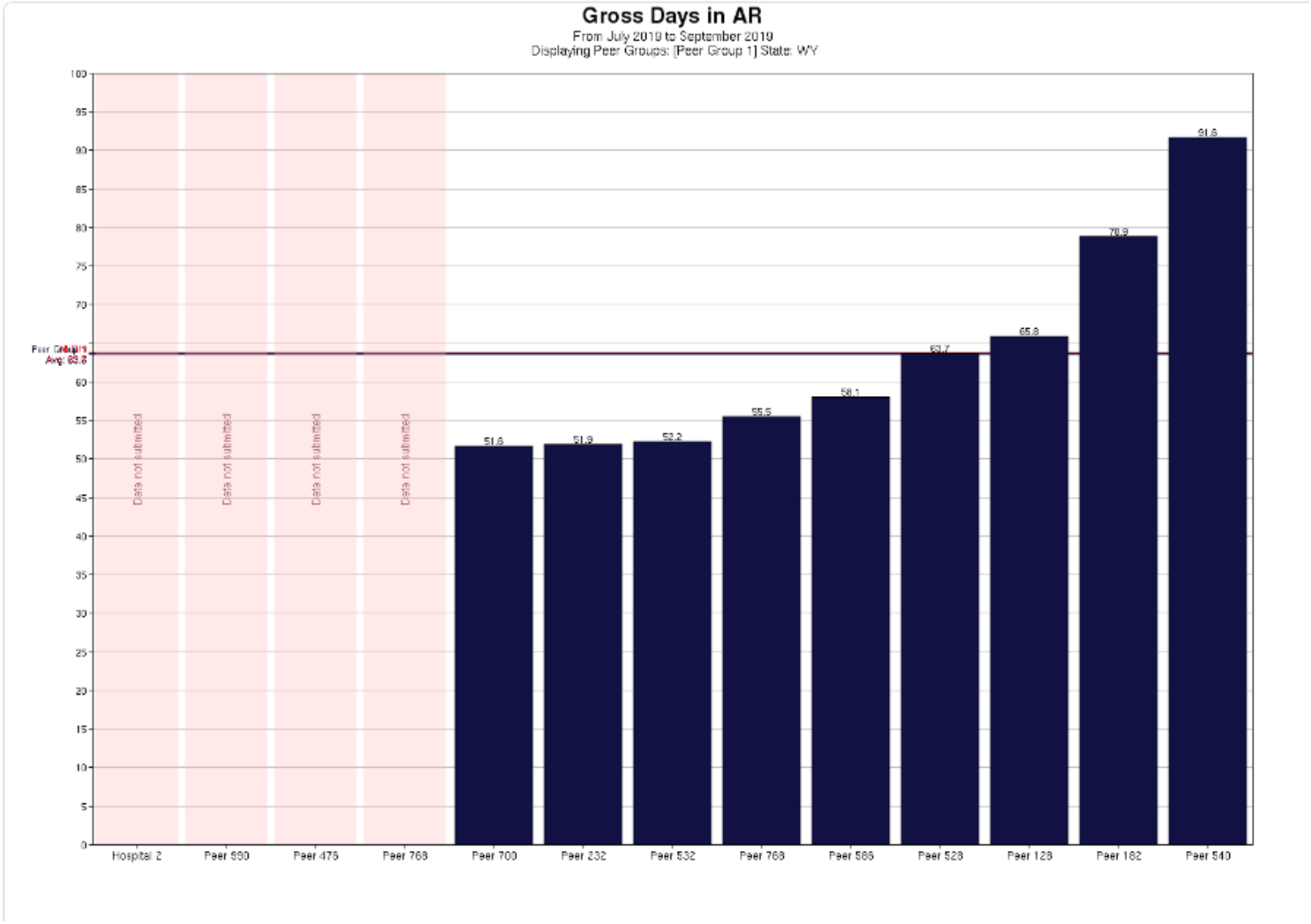


Sample HR Dashboard

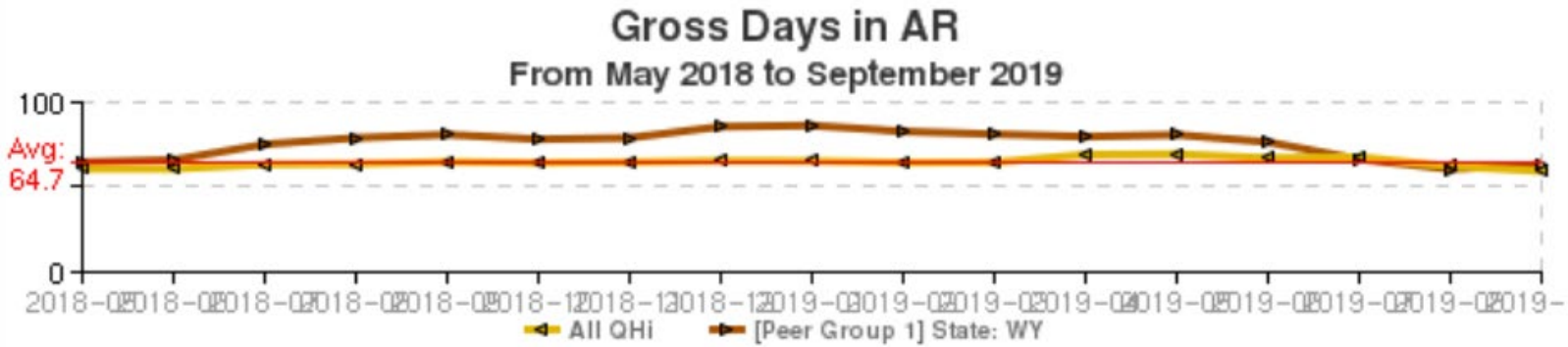


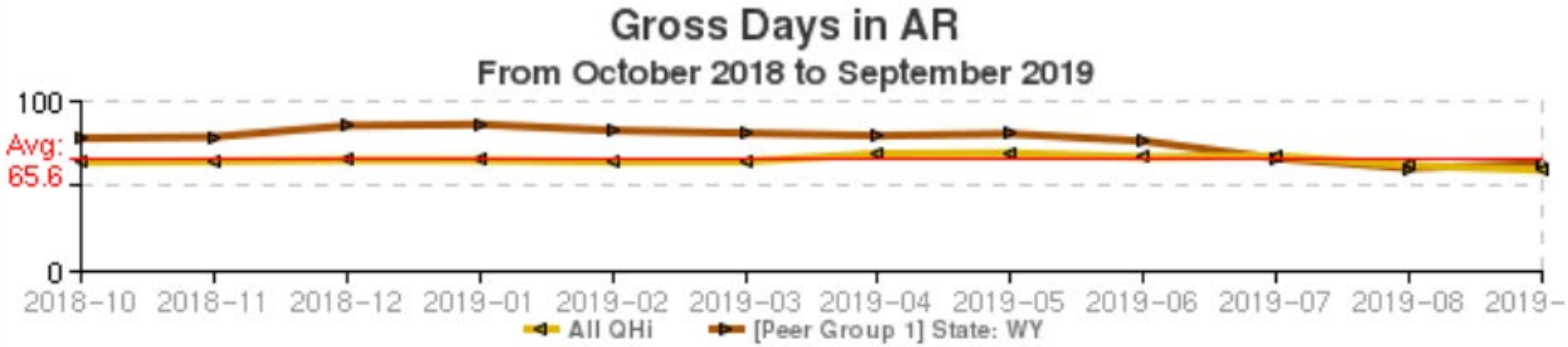
Bar per provider by measure

Gross Days in AR *Core Measure*



CAH & State Charts By Month By Measure





Next steps

- Additional measures
  - 4 high-priority measures were not included because we didn’t have standardized definitions and agreement
- Flex planning & support based on findings
- Quarterly CAH Financial Benchmarking Roundtables
- Three additional CAHs to on-board

Questions?
Thank You!

Need More Information?

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