

24th Annual Revenue Cycle Conference: Rev Cycling Through Adversity



hfma
massachusetts-rhode island chapter

January 6, 14, and 22, 2021

Day 1 (January 6, 2021)

- 8:30-8:45am Welcome & Overview of Day 1
8:45-9:45am Keynote Financial Leadership to Bridge Disparities in Health Equity
9:45-10:00am Short Break
10:00-11:00am Education Automating the Noise to Increase Revenue Yield in a COVID-19 World
10:00-11:00am Education Best Practices to Combat Denials: Keep Calm & Appeal Like a Lawyer
10:00-11:00am Education A Patient Experience Agility Test
11:00-11:15am Short Break
11:15am-12:30pm Panel A Contactless Patient Financial Experience Panel

Day 2 (January 14, 2021)

- 8:30-8:45am Welcome & Overview of Day 2
8:45-9:45am Keynote Like CDs, Retired CFO's Don't Expire - They Just Mature
9:45-10:00am Short Break
10:00-11:00am Education Revenue Cycle Compliance Best Practices
10:00-11:00am Education The Best Defense is a Good Offense
10:00-11:00am Education Digitally Upscaling Your Workforce
11:00-11:15am Short Break
11:15am-12:30pm Panel CARES Act Reporting Panel

Day 3 (January 22, 2021)

- 12:00-12:15pm Welcome & Overview of Day 3
12:15-1:30pm Panel RevCycling Work from Home - It's Not Quite Peloton
1:30-1:45pm Short Break
1:45-2:45pm Education Telehealth Maturity Model
1:45-2:45pm Education Maximizing Revenue through Payment Variance Analysis
1:45-2:45pm Education The Emerging RevCycle: Lessons Learned from COVID-19
2:45-3:00pm Short Break
3:00-4:15pm Virtual Happy Hour / Networking
4:15-4:30pm Short Break
4:30-5:00pm Celebrity Speaker
5:00-5:15pm Closing Comments