Healthcare Financial Management Association’s (HFMA) Peer Review designation spotlights healthcare products and services that objectively earn top ratings during a thorough evaluation process. Part of the evaluation process prior to designation is surveying the product’s current clients and prospects on a variety of topics that measure quality and effectiveness. Results are as follows:

**WOULD RECOMMEND**
I would recommend this service to my colleagues.

- Strongly Agree: 52%
- Agree: 29%
- Indifferent: 19%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**EXCEEDS EXPECTATIONS**
The service exceeded expectations.

- Strongly Agree: 25%
- Agree: 44%
- Indifferent: 25%
- Disagree: 6%
- Strongly Disagree: 0%
- NA: 0%

**MEAN SCORE = 4.33**

**SATISFIES INDUSTRY NEED**
The service satisfies a need in the healthcare industry.

- Strongly Agree: 62%
- Agree: 38%
- Indifferent: 0%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**EASY TO USE**
The service is easy to use.

- Strongly Agree: 38%
- Agree: 62%
- Indifferent: 0%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**MEAN SCORE = 4.62**

**MEETS EXPECTATIONS**
The service met expectations.

- Strongly Agree: 56%
- Agree: 32%
- Indifferent: 6%
- Disagree: 6%
- Strongly Disagree: 0%
- NA: 0%

**VALUE**
The service represents good value for the cost.

- Strongly Agree: 40%
- Agree: 40%
- Indifferent: 20%
- Disagree: 0%
- Strongly Disagree: 0%
- NA: 0%

**MEAN SCORE = 4.38**

**EXCEEDS EXPECTATIONS**
The service exceeded expectations.

- Strongly Agree: 25%
- Agree: 44%
- Indifferent: 25%
- Disagree: 6%
- Strongly Disagree: 0%
- NA: 0%

**MEAN SCORE = 3.88**