CONVERSATIONS IN FINANCIAL OUTCOMES

Jason Panasuk	Finance Officer Adventist Health - Portland
Jennifer Doll	Senior VP and Chief Financial Officer Oregon Health and Science University
Jeremiah Dodrill	Chief Financial Officer Southern COOS Hospital & Health Center
Mandi Floyd	Revenue Cycle Manager - Patient Access Asante Health System

Facilitator: Christopher Grinstead Director of Information,

Communications & Analytics

Santiam Hospital & Clinics



HOW HAS THE ENDING OF THE FEDERAL PUBLIC **HEALTH EMERGENCY** (PHE), EFFECTIVE MAY 11TH, AFFECTED YOUR **ORGANIZATION?**

HAS THE END OF **CRISIS STANDARDS** OF CARE (CSC) RULE **IMPACTED YOUR** NURSING STAFF LEVELS AND/OR **CONTRACT LABOR EXPENSES?**

IS YOUR ORGANIZATION'S INVESTMENT PLANS FROM 5 YEARS AGO STILL THE SAME?

IF NOT, WHAT FACTORS LED TO MAKING CHANGES? DOES YOUR ORGANIZATION CONTINUE TO INVEST IN EHR OPTIMIZATION?

> IF SO, IN WHAT AREAS ARE YOU FOCUSED ON?

IN A RECENT KAUFMAN HALL SURVEY ON VOLUMES, DISCHARGE RATES ARE DOWN AND LENGTH OF STAY PERCENTAGES ARE UP.

ARE YOU NOTICING THE SAME TREND IN YOUR ORGANIZATION?

IF SO, HOW IS THIS **IMPACTING YOUR ORGANIZATION'S BUDGET PLANNING** FOR THE NEXT FISCAL YEAR? HAS THIS HAD AN IMPACT **ON STAFFING?**

WITH OTHER NON-MEDICAL COMPANIES (TARGET, COSTCO, AMAZON, WALMART) **INCREASING THEIR BASE WAGE, HAS** THAT IMPACTED YOUR LABOR MARKET?

BALANCING PROFITABILITY VERSUS COMMUNITY NEED IS A GROWING CONCERN FOR HEALTHCARE FACILITIES.

AS A HEALTHCARE LEADER, HOW DO YOU HELP OPERATIONAL LEADERS BALANCE THAT? WITH NEW ARTIFICIAL INTELLIGENCE CHATBOTS LIKE CHATGPT AND BARD BEGINNING INTEGRATION WITH EMR'S LIKE EPIC.

HAS YOUR ORGANIZATION STARTED TO THINK OF WAYS TO TAKE ADVANTAGE OF THESE TECHNOLOGIES TO AFFECT THE BALANCE SHEET?

HOW DOES YOUR ORGANIZATION LEVERAGE YOUR PARTNERSHIPS WITH YOUR VENDORS TO **HELP WITH YOUR** CURRENT FINANCIAL **CONSTRAINTS?**

WITH OHP COMPRISING **AROUND 25% OF THE PAYOR MIX WITHIN OREGON, HOW IS YOUR** ORGANIZATION LOOKING AT THE REDETERMINATION **PROCESS ON HOW THAT AFFECTS YOUR BOTTOM** LINE?

AUDIENCE QUESTIONS