## TN TRACKER

AN HFMA TN CHAPTER QUARTERLY NEWSLETTER



### **CHAPTER LEADERSHIP**

### Officers:

Chairperson: Katie Tarr President: Chase Wunder

President-Elect: Misty Bracket Secretary: Misty McMichael

Treasurer: TBD

Vice President: Clint Jones

• Leadership Development: Rodney Adams

• Programs and ED: Chad Preston

• CPE: Katie Reid

Vice President: Kathryn Topper

• Sponsorship: Michael Waite

• Communications/Website: Katie Johnson

• Certification: Scott Mertie

Vice President: Adam Blackwell

Member Services: Matt Wolf

 Scholarship/Community Engagement: Amanda Newell

• DEI: Courtney Hawkins

Parliamentarian: Mark Cameron

Founders Points Coordinator: Marcus Greene

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# FROM THE DESK OF THE PRESIDENT



Summer is upon us, and the TN Board has been hard at work these past few months from learning at LTC in San Antonio to traveling across the state for our four Spring Roadshows. Before detailing our plan for this coming Chapter year, I would like to take a moment to acknowledge the strong leadership, innovation, and engagement led by Katie Tarr over this past year. Katie, we cannot thank you enough for the groundwork and dedication you put into this year (and prior) which will have an impact for years to come. Many of our goals this year are focused on refining and perfecting the actions taken by Katie and other Past Presidents.

The past few years the TN Chapter has made significant progress in our relationship with The Association, and we are working together for the greater good of our members. Our chapter is committed to providing our members with opportunities to make a difference in the communities we live and work in, continuing education beyond the standard Revenue Cycle Education, and engaging with future leaders of healthcare.

There has been a tradition of creating a hashtag for each presidential year, this year I have chosen #Onward. It describes the mindset we have had not only in this industry and chapter, but individually as well. Despite the challenges over the past three years, we have remained resilient and found ways to move forward regardless of the circumstance. We will focus on three main goals for this year:

- 1) Community Service: We believe leaving a positive impact on the communities where we live is essential. Our goal is to have member-driven service projects quarterly across the state to make a difference to those less fortunate than us. If you have any service projects you would like us to consider, please let us know.
- 2) Continued Education: Our plan is to expand our meaningful and quality content to serve members outside of finance and revenue cycle functions, including Nursing, Clinical Staff, IT, and Students. We will continue to offer virtual certification classes such as the CRCR and CHFP, and plan to release a first of its kind, CSBI Certification class starting October 3, 2023. More importantly, we will continue to prioritize inclusiveness in our education offerings, building on the tremendous progress from Katie's DEI Initiative.
- 3) Campus Connections: We believe it is imperative to engage the future leaders of healthcare by providing opportunities for education, mentorship, and a path to leadership. Our University Initiative aims to make a direct impact on young professionals throughout the state. We are fortunate to have Dr. Kristen Sharp lead these efforts!

We encourage members who want to get involved to please reach out to us with questions or let us know areas where you see need for improvement. We look forward to welcoming you this month to our home state for the HFMA Annual Conference, in Nashville June 25-28! I would like to leave you with a quote from Arthur Ashe, "Start where you are, use what you have, do what you can."

Onward.

Chase Wunder

### **CHAPTER SPONSORS**

### **PROVIDER SPONSORS**

#### **DIAMOND SPONSORS**

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### **UPCOMING EVENTS**

- 6/21: Meet the Board Series Featuring Chase Wunder
- 6/25-6/28: <u>HFMA Annual Conference in Nashville, TN</u>
- 8/21: <u>Meet the Board Series Featuring Scott Mertie</u>
- 8/25: Titans vs. Patriots Game at Nissan Stadium, 7:15 pm kickoff; sponsored by RevSpring
- 9/27-9/29: Fall Conference in Knoxville, TN
- 10/3-11/14: CSBI Certification Training Class
- 11/4: Vanderbilt vs. Auburn Tailgate in Nashville, TN
- 12/21: Meet the Board Series feat. Clint Jones







### **MEMBER SPOTLIGHT**



DR. KRISTEN SHARP ASSISTANT CONTROLLER NORTH TEXAS DIVISION HCA PHYSICIAN SERVICES GROUP

Meet Dr. Kristen Sharp, Assistant Controller over the North Texas Division at HCA Physician Services Group, at HCA Healthcare – Physician Services Group. She works alongside her field to ensure that the financials for their clinics and hospital are accurate. Dr. Sharp recently joined HFMA as the Campus Connections Chair, as she has a passion for students and providing them with the best resources out there. She feels that this generation is our future and wants to make sure they are invested in and given the best opportunities in healthcare.

Dr. Sharps' favorite things about HFMA are their passion for the community in which they serve, the ability to network with other amazing professionals, and the ability to develop her skills while serving a specific need. In her free time, she enjoys spending time with her family and pup! She loves to travel and learn about different cultures, while also expanding her knowledge of the world.

### **SPONSOR SPOTLIGHT**



#### **Fast Facts**

- 130 years in business
- 100% healthcare
- 2K clients in 49 states
- Proud to serve health systems, acute care, surgery centers, behavioral health, multi-specialty physician organizations, and more
- Bilingual representatives
- all languages available
- 99% client retention rate

### Accelerate Cash with Frost-Arnett

In today's complex healthcare landscape, you need a trusted partner to navigate the process.

Maximize recovery while maintaining a positive experience for patients with our medical billing services. For decades, Frost-Arnett has pursued the highest recovery of our clients' delinquent accounts. Our early-out service allows clients to focus on their entire billing process while we increase self-pay payments and deliver personalized customer service. We also offer several additional extended business office services such as insurance follow-up, pre-authorization, patient pre-visit calls, and more.

#### **Full Suite of Services**

Early-Out | Insurance Follow-Up | Coding | Customer Service | Pre-Service Registration+Estimates | Prior-Authorizations | Insurance Discovery | Medicaid Discovery+Enrollment | Omnichannel Payments | Patient Payment Portal | Bad-Debt

### **Superior Recovery Results**



Driven by our extensive training program, including decades of collective knowledge to new team members along with our use of business intelligence, enhanced analytics, technology, and outreach efforts.

#### **Patient Communication**



Our representatives understand that the best outcomes occur when we focus on both account resolution and protecting your patient-provider relationships.

### A True Partnership



Our sole purpose is to give every client the support and attention they deserve—we know that only through their success will we achieve our success.

### **RESOURCES**

<u>REGULATORY &</u> <u>ACCOUNTING RESOURCES</u>

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PHYSICIAN PRACTICE
RESOURCES

HFMA CORONAVIRUS
RESOURCES

**HFMA PODCASTS** 

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