




Compliance & Revenue Cycle Collaboration

THURSDAY, JULY 27 | 11:00 AM EST

Welcome Your Webinar Will Start Shortly...




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Opportunities and benefits to explore...

Key Benefits and Resources for healthcare finance professionals



Professional Development	Unlimited Content	Community Participation	HFMA Content
<ul style="list-style-type: none"> ▪ Certification Program ▪ Access to more than 70 hours of online education each year ▪ Discount pricing on all live education events 	<ul style="list-style-type: none"> ▪ Focused e-newsletters, articles, webinars and podcasts ▪ Access to HFMA magazine and HFMA daily newsletters ▪ Regulatory updates and resources 	<ul style="list-style-type: none"> ▪ Build relationships at both the local and national level with local Chapter membership ▪ Access to online member directory 	<ul style="list-style-type: none"> ▪ Access to HFMA Career Center to find candidates or find your next job opportunity ▪ Career self assessments to identify your strengths and qualities needed for future roles

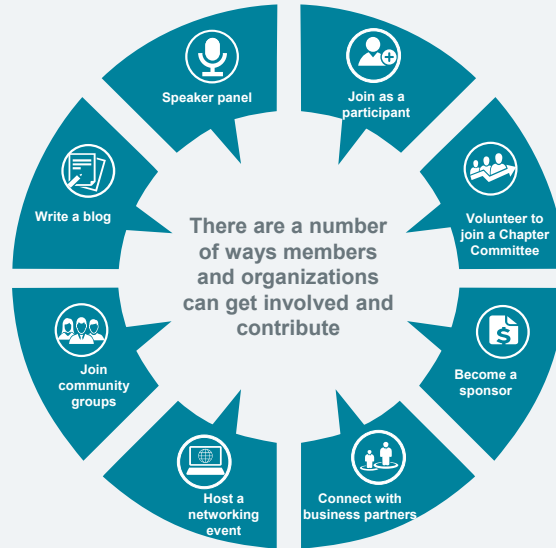
* Additional Benefits for Business Partner members and Special Enterprise Organization members



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Engage with the HFMA MA-RI Chapter



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Participate with the HFMA MA-RI Members

Events

Summer Golf
 MONDAY
 AUGUST 7, 2023
 GRANITE LINKS OF INCY, MA
 Register Now!

Save the Date!
2023 Compliance & Internal Audit Conference
 WEDNESDAY, NOVEMBER 29 - FRIDAY, DECEMBER 1, 2023
 MYSTIC MARRIOTT, GROTON, CT

SAVE THE DATE!
New to Healthcare Conference
 Mass General Brigham Assembly Row
 OCTOBER 13, 2023

REVENUE CYCLE CONFERENCE
 Thursday, January 24 - Friday, January 25, 2024
 Gillette Stadium, Foxborough, MA

Look out for more information on upcoming events/opportunities. Please visit the chapter website: <https://www.ma-ri-hfma.org> or contact the HFMA general mailbox admin@ma-ri-hfma.org

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Participate with the HFMA MA-RI Members

HFMA Blog

Are you interested in writing for the HFMA blog?

- Articles can cover a range of topics from educational pieces, member spotlights, social event news, and event recaps
- Submit your articles by emailing admin@ma-ri-hfma.org

Volunteer for a Committee

Are you interested in getting more involved?

- We encourage you to volunteer and participate in various chapter committees, networking opportunities, and events
- Reach out to admin@ma-ri-hfma.org to share your volunteer interests

For additional information on HFMA MA-RI Chapter, please visit the chapter website: <https://www.ma-ri-hfma.org> or contact the HFMA general mailbox admin@ma-ri-hfma.org

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Compliance & Revenue Cycle Collaboration

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Panelist:
Christine Rawnsley
Vice President of Patient Financial Services, Administration Chief
Financial Officer at Lifespan



Panelist:
Donna Schneider, RN, MBA, CPHQ, CHC, CHPC, CPC-P, CPCO, CCEP
Vice President, Corporate Compliance & Internal Audit, Lifespan Chief Compliance & Privacy Officer



Panelist:
Mary Beth Remorenko
Vice President of Revenue Cycle Operations at Mass General Brigham



Panelist:
Robert Damiano, CPA
Vice President of Compliance, Audit and Business Integrity for Mass General Brigham



Moderator:
Dhara Satija, CHC, CRCR, CFE
Director, Life Sciences and Healthcare Consulting Paul Hastings LLP






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Introduction

This moderated panel discussion will highlight the importance of effective collaboration and connections between the organization's Compliance and Revenue Cycle departments.

Learning Objectives Include:

-  Explore ways to strengthen and sustain an effective relationship with your compliance, revenue cycle, clinical, and other relevant stakeholders;
-  Discuss best practices for Compliance and Revenue Cycle professionals to manage the ever-changing healthcare landscape; and
-  Learn from practical examples with key takeaways from industry compliance and revenue cycle leaders.



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Earn CPE and CEU Credits

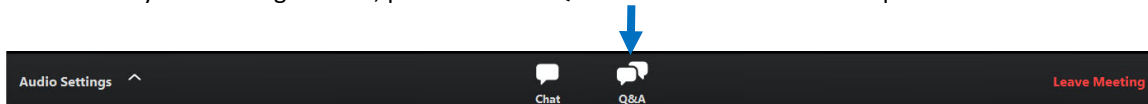
Number of Credits:

- 1.0 AAPC Credits
- 1.2 Live CCB Credits
- 1.2 NASBA Regulatory Ethics – Technical Credits
- 1.25 HFMA Continuing Education Credits

Please note, in order to receive CPE Credits attendees must attend the live webinar session and answer the polling questions.

Zoom controls and functionality

- All attendees will be placed on mute for the entire length of the call
- At any time during this call, please **use the Q&A function in Zoom** to ask questions



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Polling Question #1

What is your role?

- A. Compliance Professional
- B. Compliance Leader
- C. Revenue Cycle Professional
- D. Revenue Cycle Leader
- E. Other



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Agenda

- 1 | Overview and Provider Perspective
- 2 | Panel Topics Addressing Key Considerations and Leading Practices
- 3 | Open Q&A



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Polling Question #2

How would you rate your current relationship with your Revenue Cycle/Compliance partners?

1. We prefer to work in silos and avoid matters requiring our partnership
2. We try to be courteous just to get the work done
3. We have a partnership but it can be better
4. We have a good partnership with opportunities to improve it
5. We work very well, frequently and collaboratively together



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Compliance and Revenue Cycle Collaboration



Dhara Satija, Director
Life Sciences and Healthcare
Consulting
Paul Hastings LLP

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Going from Silos to Partners – Patient Financial Services and Compliance



Christine Rawnsley
Vice President, Patient
Financial Services
Administration Chief Financial
Officer at Lifespan



Donna Schneider, RN, MBA,
CPHQ, CHC, CHPC, CPC-P,
CPCO, CCEP
Vice President, Corporate
Compliance & Internal Audit
Lifespan Chief Compliance &
Privacy Officer

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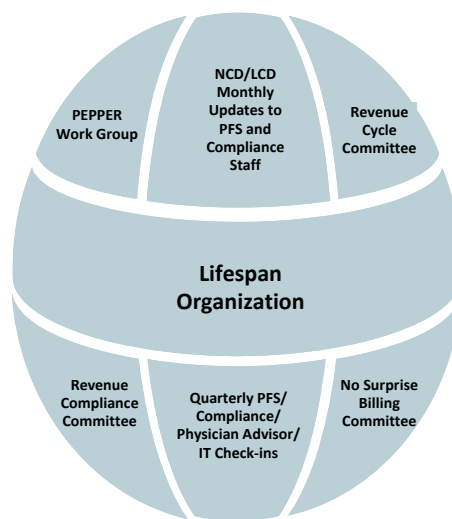
Our Journey

- 1 Meet and Greet
- 2 Routine Meetings by Both Vice Presidents
- 3 Respect for History; Commitment to the Future
- 4 Engaging Our Respective Teams



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Committees We Created



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Where Do We Go From Here?

Continued Collaboration

Sharing the Journey as Compliance Works to Support and Advise PFS on New Initiatives

Questions?



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Compliance and Revenue Cycle Collaboration @ Mass General Brigham



Robert Damiano, CPA
Vice President of Compliance, Audit and Business Integrity for Mass General Brigham

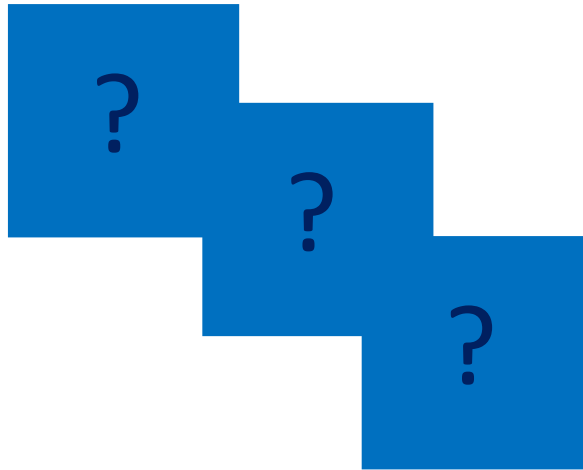


Mary Beth Remorenko
Vice President of Revenue Cycle Operations at Mass General Brigham



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Open Q&A



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Polling Question #3

After this webinar, what action will you take to strengthen your collaboration with your Revenue Cycle/Compliance Partners?

- A. Put applicable recurring meetings in place (e.g. Revenue Integrity council)
- B. Determine and agree upon a plan to effectively address complex issues going forward
- C. Be more dedicated to fostering an effective, collaborative partnership



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Polling Question #4

Are you planning to attend the HFMA MA-RI & New England Healthcare Internal Auditors (NEHIA) Joint Internal Audit & Compliance Conference (11/29 – 12/1)?

- A. Yes, absolutely!
- B. No
- C. May be

Registration will open in the next couple of months, but get a jump on reservations by [booking your room at the hotel now](#). Please reach out to admin@ma-ri-hfma.org for more details.



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Bios



Robert Damiano, CPA Vice President of Compliance, Audit and Business Integrity for Mass General Brigham

Robert is the Vice President of Compliance, Audit and Business Integrity for Mass General Brigham. Prior to joining PHS, he was a senior manager in the Healthcare and Higher Education practice at PwC in Boston.



Christine Rawnsley Vice President, Patient Financial Services Administration Chief Financial Officer at Lifespan

Christine Rawnsley has spent more than 40 years in healthcare revenue cycle operations. In her current role as Vice President of Patient Financial Services at Lifespan, she oversees Clinical Documentation Integrity, Coding and Patient Financial Services.



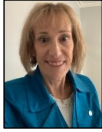
Mary Beth Remorenko Vice President of Revenue Cycle Operations at Mass General Brigham

Mary Beth Remorenko is the Vice President of Revenue Cycle Operations at Mass General Brigham where she is responsible for overseeing enterprise revenue cycle functions supporting all MGB facilities and a team of 1000+. Mary Beth has been at MGB for 10 years and has 24 years healthcare management experience which include hospital operations, management consulting, analytics and finance.



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Bios



Donna Schneider, RN, MBA, CPHQ, CHC, CHPC, CPC-P, CPCO, CCEP
 Vice President, Corporate Compliance & Internal Audit
 Lifespan Chief Compliance & Privacy Officer

Donna Schneider, RN, MBA, CPHQ, CHC, CHPC, CPC-P, CPCO, CCEP is a progressive, visionary healthcare executive with demonstrated accomplishments in corporate compliance, privacy, internal audit, managed care contracting, physician relations, and quality improvement. Donna is certified in healthcare quality, coding, compliance, privacy, and ethics. She has comprehensive experience in hospital operations, involvement in inpatient, and ambulatory and physician group practice management in an integrated healthcare delivery system. Donna also has managed care and self-insured employer group health plan experience in conjunction with a messenger model physician delivery network tenure. She is a registered nurse with an MBA and certifications in quality, coding, compliance, and privacy. Donna currently works for Lifespan as the Vice President, Corporate Compliance and Internal Audit, Lifespan Compliance & Privacy Officer



Dhara Satija, CHC, CRCR, CFE
 Director,
 Life Sciences and Healthcare Consulting
 Paul Hastings LLP

Dhara Satija, CHC, CRCR, CFE is director in the Paul Hastings Life Sciences Consulting Group where she leads the group's healthcare consulting practice. She has nearly 15 years of consulting experience serving healthcare and life sciences clients across an array of issues, including projects ranging from strategy and operations to regulatory and corporate compliance, risk management, and investigation and litigation support. In particular, Ms. Satija has led projects related to: development and implementation of compliance programs; design and delivery of internal compliance audits, investigations, and corrective action plans; compliance and revenue cycle due diligence; support for provider self-disclosures/voluntary refunds; government-initiated audits; litigation support services; and Corporate Integrity Agreement (CIA) requirements.

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Thank you!



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