



1

UMMMC HOSPITAL AT HOME IN BRIEF

WHO	WHAT	WHERE
Adults in the UNV/MEM ED or floors meeting inpatient criteria and requiring ongoing acute care who would otherwise remain in the hospital for nearly any reason where we can help decant (medical, social)	Interdisciplinary team, hospitalist daily visits, 2-4x RN/paramedic visits daily, oxygen, oral, inhaled, intravenous medications, labs, ECG, x-ray, U/S, specialty consultation, etc.	Auburn, Boylston, Charlton, Grafton, Holden, Leicester, Millbury, Oxford, Northborough, Paxton, Shrewsbury, Southborough, Spencer, Webster, Westborough, West Boylston, Worcester
Quality/Safety	Patient Satisfaction	Disposition
<ul style="list-style-type: none"> ↓ Risk-adjusted mortality (O/E) ↓ Adverse events <ul style="list-style-type: none"> ↓ Falls ↓ DVT/PE ↓ CLABSI ↓ CAUTI 	<ul style="list-style-type: none"> ↑ Patient satisfaction (highest hospital or campus top-box HCAHPs recommend in the UMMH system) 	<ul style="list-style-type: none"> ↓ 30-day readmissions ↓ Need for SNFs

2

UMMH Hospital at Home Admitted First Patient 8/2021

1,105

patient visits
(Apr 30, 2023)



8.3 days

average LOS
(Apr 2023)



Home Average Census

Apr 2023

13.2

Inpatient Days Total

May 1, 2022 - Apr 30, 2023

Home	4,650
Escalation	672
Total	5,322

1,175

screenings
(Apr 2023)



285

referrals
(Apr 2023)



10.9%

readmission rate
(Feb 2023)



3

HOSPITAL AT HOME

PATIENT COMMENTS

"This is the best program since sliced bread. I have used this program 3 times now. I was moved to hospital to home during snowstorm and ambulance staff even shoveled driveway, sidewalk and ramp to get me into my house! We need more programs like this".

- January 29, 2023

"Hospital at home is the best program ever without a doubt the best".

- December 4, 2022

"Wonderful experience. Only way to go. Loved everything and everyone involved".

- December 26, 2022

"I am already telling family & Friends this is the way to go".

- February 12, 2023

4

HOSPITAL AT HOME

CONTACTS



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