Interoperable Data in Healthcare

Solving for today, anticipating tomorrow

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Introductions

Paul Dembinski
Senior Director of Patient Financial Services
Dana-Farber Cancer Institute

Andres Jimenez
Director, Healthcare Revenue Cycle Product Lead
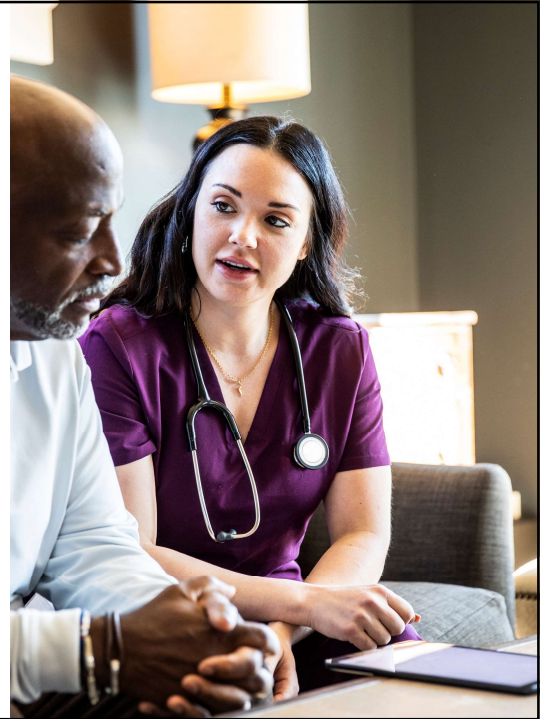*Bank of America*

Steve Tomczyk
Senior Healthcare Treasury Services Officer
Bank of America

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Dana-Farber
Cancer Institute

Founded in Boston in 1947, Dana-Farber Cancer Institute blends leading science and exceptional care into transformative medicine.

Employees: over 6,177
Faculty: 478

Dana-Farber cares for adults and children challenged with cancer, blood disorders, and related diseases. Majority being outpatient: 364,577 in FY21

DFCI Experience:
    Deployment of Technology
    Implications of remote revenue cycle staff
    System connectivity

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Defining the ecosystem: Information technology and its evolution

- ✓ Timely and secure access, integration and use of electronic health data so that it can be used to optimize health outcomes for individuals and populations is key to our collective health and well being. How do modern healthcare organizations address the four levels of healthcare interoperability: foundational, structural, semantic, and organizational?

- ✓ Are there any paper or spreadsheet based processes that you'd like to eliminate or are currently working to change?

- ✓ How has your organization handled staff going remote and maintaining compliance with the various requirements to safeguard sensitive data?

- ✓ How can systems, data and processes be aligned with organization's Net Zero goals?

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Defining the ecosystem: Information technology and its evolution

✓ Consider the number of disparate IT systems a typical healthcare system uses. How have they evolved over time?

✓ Meaningful and powerful data resides in multiple places across a health system, how do we unlock trapped and siloed data to enable real time decision making?

✓ What resources does your organization leverage to ensure patients from out of state are billed properly/avoid denials? Do you see an opportunity to better share information with providers across the country?

✓ As more payers are steering providers to an external webpage to obtain ERAs, denials, and other information how are you ensuring your organization is not letting anything slip through the cracks?

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Q&A

Thank you!

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