

WINTER 2024

TN TRACKER

AN HFMA TENNESSEE CHAPTER NEWSLETTER



[HTTPS://WWW.HFMA.ORG/CHAPTERS/REGION-5/TENNESSEE/](https://www.hfma.org/chapters/region-5/tennessee/)

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Chairperson: Katie Tarr

President: Chase Wunder

President-Elect: Misty Brackett

Secretary: Misty McMichael

Treasurer: Michael Cox

Vice President: Clint Jones

- Leadership Development: Rodney Adams
- Programs and ED: Chad Preston
- CPE: Katie Reid

Vice President: Kathryn Topper

- Sponsorship: Michael Waite
- Communications/Website: Katie Johnson
- Certification: Scott Mertie

Vice President: Adam Blackwell

- Member Services: Matt Wolf
- Scholarship/Community Engagement: Amanda Newell
- DEI: Courtney Hawkins

Parliamentarian: Mark Cameron

Founders Points Coordinator: Marcus Greene

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LETTER FROM THE PRESIDENT

With January behind us, and Spring on its way, I am proud to say the Tennessee Chapter has remained steadfast in our New Year Resolutions and Chapter goals! We started off the year strong in Chattanooga, hosting the Region 5 DEI/Women's Event at the Historic Read Hotel. Despite the Winter Storms, the event was successful on multiple fronts including first time attendees, record scholarship applications, and overall satisfaction scores. Earlier this month, we hosted our Second Annual Kelly Miller Roadshow on site at Erlanger. Thanks to your feedback, we were able to refine both the approach and content for the Kelly Miller Road Shows with noticeable improvements in engaging members of multiple levels in Revenue Cycle.

Moving on from Chattanooga, we are full steam ahead with an active schedule and something for every member. Our next roadshows will be in Knoxville on 3/7 and Nashville, 5/21. Registration is live and these events are free to all Students, Providers and TN Sponsors. Once again, we are joining forces with ACHE, HIMSS, and Nashville MGMA hosting our 9th Annual March Madness event Friday, 3/22, at Corner Pub in Brentwood. This is another free networking event that surely won't disappoint, even if your bracket or team does!

It's time to dust off those golf shoes! For the first time since 2019, we will have the Gloria Adams Memorial Scholarship Golf Tournament at The Hermitage Golf Course, in Nashville on 4/10. Sponsorship and Registration links are live with all proceeds benefiting student tuition, HFMA memberships, and access for providers to attend ongoing education events. We encourage you to review the scholarship qualifications on our website and apply or pass along to someone who may benefit!



LETTER FROM THE PRESIDENT

(...continued)

Working alongside National HFMA (HQ), we have the ability to offer more Student HFMA Memberships than we ever have, paired with a new Mentorship Program for those that are new to the industry. At a statewide level our chapter leaders continue to partner and meet with Universities engaging students with a healthcare focus and helping compile Revenue Cycle based curriculums!

Be on the lookout in the coming weeks for a new and improved look to the overall flow and range of content on our website. We are proud of our heritage in Tennessee and feel obligated to honor influential members of the TN Chapter, both past and present, so you can gain a better understanding of the events and awards named after those who shaped our chapter.

In closing, if you are interested in volunteering and want to make a difference in the community, our board meetings are open to the public, so I encourage you to join our monthly meetings! Thank you for your relentless support of the Chapter and we look forward to continuing serving the Volunteer State!

Onward!

A handwritten signature in blue ink, appearing to be 'C. F.', written in a cursive style.

CHAPTER SPONSORS

PROVIDER SPONSORS



DIAMOND SPONSORS



EDUCATION SPONSORS



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UPCOMING EVENTS

MARCH 7

Kelly Miller Road Show, Knoxville

- The Wood Auditorium at UT Hospital
- Sessions start at 1pm with a happy hour to follow at Maple Hall

MARCH 22

March Madness with ACHE, MGMA, and HIMSS

- The Corner Pub, Brentwood
- 12 - 6pm
- Free Registration - guests welcome

APRIL 10

Charity Golf Event 2024

- Hermitage President's Reserve Course, Old Hickory
- 7:00 registration opens, 8:00 shotgun start

MAY 21

Kelly Miller Road Show, Nashville

- RevSpring Corporate Office
- Sessions start at 1pm with a happy hour to follow

PROVIDER SPOTLIGHT



MISTY MCMICHAEL
STRATEGIC SOLUTIONS MANAGER, REVENUE CYCLE
VANDERBILT UNIVERSITY MEDICAL CENTER

Hello, My name is Misty McMichael, Strategic Solutions Manager on the Revenue Cycle Performance Excellence team at Vanderbilt University Medical Center. I joined Revenue Cycle in 2019 and previously worked within the VUMC Health IT team for ten years implementing various projects across the institution. In my current role I lead critical, complex, cross-functional change projects that have direct impact to strategic Revenue Cycle goals which I enjoy very much.

During the 2022 Southeastern Conference in Nashville I met fellow TN Chapter member, Rodney Adams. At the time I was working on the No Surprise Act initiative with all the various Rev Cycle departments. Rodney knew a great deal about the topic and connected me with others that were getting their institutions ready for the directive. During this collaboration I saw firsthand the resources of a wonderful outreach community with HFMA. These benefits motivated me to attend the HFMA Fall Institute, learn more about the chapter, obtain my CRCR certification and join the TN Chapter board in the secretary role.

PROVIDER SPOTLIGHT CONTINUED

As the Board secretary I can see how all the pieces of the entire Chapter fit together and assist in moving/organizing the goals we have across the finish line. As an HFMA enterprise member the online community has been a tremendous help with my career since it serves as a knowledge base for so many impactful topics. These connections assist me with a network of institutions that are going through similar implementations. It has assisted my continuing education with the CRCR and I am actively studying for the CSBI certification.

My advice to a new member is to browse the HFMA website and review the available resources and certifications and do not ever hesitate to ask questions if you want to learn more. HFMA is teaching me there are no limits to the information this community has, the volunteer/mentorship we all do is impactful and the friends you make in the process are a welcoming bonus.

In my free time I enjoy spending time anywhere near “Blue Space” (body of water) with my family including our dog Jon Snow and soaking up these last couple of years with my almost 16-year-old before he graduates high school.

NEW CERTIFICATIONS

Congratulations to **Zakiya Muhammad, Shoshana Harris, Keonia James and April Lee** for passing the CBSI certification after taking the training courses provided by our chapter!



Those who earn the CSBI certification have demonstrated their ability to find, inspect, clean, transform, and model data to clarify issues; suggest conclusions; and support decision making designed to improve financial efficiencies and operational effectiveness.

If you are interested in getting certified through the CSBI, CHFP, CRCR, all online programs and digital badging related costs are all included in your HFMA membership.

If you would like a copy of our online program and session guides, please reach out to us!

WELCOME, NEW MEMBERS!

Carri Gillespie

Adam Boekeloo

Lauren Wolcott

Melissa Bryant

Alan Powers

Carol Bean

Tiffani Cain

Meghan Campbell

Theresa Robinson

Tamara Calagon

Constantina Frangiamone

Michelle White

Amy Stewart

Vicky Thomas

Shelly Head

Tracy Green

Julie Spencer

Daniel Sell

Ann Wynne

Nicole Mayes

Cynthia Hubbs

Paul Van der Voort

Richard Lewis

Mary Bugs

Christopher Griggs

Daniel Trimm

Danielle Sanders

Barry Laxton

Matt Martin

Sandra Broadnax

Audrey Meeks

Carenthia Willians

Paula Griffith

Kimberly Williams

Katiana Oliveros

Crystal Kinnard

Shannon Howell

Carol White

Holly Hamilton

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RESOURCES*

HFMA NEWS

*PHYSICIAN PRACTICE
RESOURCES*

HFMA BLOG

HFMA PODCASTS

*NASHVILLE HEALTHCARE
COUNCIL*

*TENNESSEE HOSPITAL
ASSOCIATION*