

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jessica Alexander**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

Awarded: January 29-30, 2026

Location: The Tiger Hotel Columbia, MO

National Registry of CPE Sponsors Number: 145488

Instructional delivery method: Group-Live

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Bonnie Allen**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Mason Auch**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Alicia Auman**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Brittiany Bir**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Kevin Bohnert**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Timmy Brill**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Phil Brooks**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Teresa Brooks**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Kimberley Bruno**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Stephanie Buckner**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Cindy Burcham**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Mike Burcham**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Chris Canote**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Dana Christiansen**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Tami Clark**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Ed Clayton**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Ada Cone**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Scott Cook**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Brianna Cope**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Todd Crippin**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Maggie Daack**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Greg Damron**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jordan Douglas**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Kim Duggan**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Tara Dull**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Eric Effertz**

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Rebecca Estabrook**

For successful completion of

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Instructional delivery method: Group-Live

Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	5.00

Total CPE: 6.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Natalie Fitzsimmons**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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Instructional delivery method: Group-Live

Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Luke Foslien**

For successful completion of

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Tony Ganousis**

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General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Rob Gasaway**

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Activity	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	1.00
General Session - Navigating through Payor Negotiations	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	1.00
Provider Panel	1.00
Total	4.00

Total CPE: 4.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107



## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Pam Hanlon**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Susan Hayes**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jody Heard**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Carrie Heimericks**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Josh Hess**

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### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Ericka Hill**

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### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Preston Hodapp**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Marga Hoelscher**

For successful completion of

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Mariana Ion**

For successful completion of

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Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Total	1.00	5.00

Total CPE: 6.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Kristina Jackson**

For successful completion of

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Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Brooke Johnson**

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General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Andrea Jones**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Trent Kelley**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Theresa Kellogg**

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Beth King**

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Instructional delivery method: Group-Live

Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Total	1.00	5.00

Total CPE: 6.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Paul Knudtson**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**John Kost**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Zakary Kruse**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Brittany Kueckelhan**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Michele Kuntz**

For successful completion of

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Derek Lee**

For successful completion of

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Instructional delivery method: Group-Live

Activity	Personal Development	Specialized Knowledge
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	4.00

Total CPE: 5.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Sarah Lipp**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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Instructional delivery method: Group-Live

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Paula Littleton**

For successful completion of

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Instructional delivery method: Group-Live

Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Rebeka Lortz**

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Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107



## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jon Luna**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

Awarded: January 29-30, 2026

Location: The Tiger Hotel Columbia, MO

National Registry of CPE Sponsors Number: 145488

Instructional delivery method: Group-Live

## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Matthew Mcelroy**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

Awarded: January 29-30, 2026

Location: The Tiger Hotel Columbia, MO

National Registry of CPE Sponsors Number: 145488

Instructional delivery method: Group-Live

Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Total	1.00	4.00

Total CPE: 5.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Mitchell Meyer**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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Instructional delivery method: Group-Live

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jennifer Miksch Burke**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Lauree Miller**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jeff Misch**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Michelle Moreland**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Tammy Nadler**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Zac Oakes**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Mary Oberto**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Lee Patillo**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Samantha Potter**

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### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Loren Prince**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Jordan Real**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Judy Riddell**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Stephanie Schmidt**

For successful completion of

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Kristin Scott**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Chad Shields**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Justin Siegel**

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### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Amy Smothers**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Shelly Soup**

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### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Taylor St Eve**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Misty Stacy**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Connor Stein**

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Heather Stiles**

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Activity	Personal Development	Specialized Knowledge
General Session - Creating Confidence Upfront: Enhancing Experience through Financial Clarity	0.00	1.00
General Session - Medicaid the Good, the Bad, the Ugly: Past, Present and Future	0.00	1.00
General Session - Navigating through Payor Negotiations	0.00	1.00
General Session - Operational Models Under Pressure: Technology Adoption and Workforce Impact	0.00	1.00
General Session - The Future of Healthcare Revenue Cycle: Trends, Technology, and Back	0.00	1.00
Keynote session - Leading Under Pressure: Staying Grounded When the Numbers Matter Most	1.00	0.00
Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Connie Stimpson**

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### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Jeffrey Stone**

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813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Tj Sweet**

For successful completion of

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Brigitte Tollett**

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**John Travis**

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HFMA Greater Heartland Chapter President 2025-2026  
910 E St Louis St #200 Springfield, MO 65806  
813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Lelia Voss**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Connie Warnat**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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## CERTIFICATE OF ATTENDANCE

This certificate is presented to:

**Nancy Wheatley**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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Provider Panel	0.00	1.00
Total	1.00	6.00

Total CPE: 7.00

***Matt Ellis***

HFMA Greater Heartland Chapter President 2025-2026  
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813-994-0107

## **CERTIFICATE OF ATTENDANCE**

This certificate is presented to:

**Olivia Wright**

For successful completion of

### **Greater Heartland HFMA & Missouri Hawthorne AAHAM Winter Conference 2026**

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